

A RESOURCE GUIDE FOR PATIENTS AND FAMILY MEMBERS

# Caring Across Cultures and Belief Systems







At Roswell Park Cancer Institute we believe in "one mission, one culture" and work towards this goal set by our President and CEO, Donald L. Trump regarding interfaith care. This encompasses Roswell's atmosphere, pastoral care, medical care, and overall acceptance of every single patient, regardless of their religious or cultural background.

### **What Does Interfaith Mean?**

- Cooperative and positive interaction between people of different religious traditions.
  - To have respect as well as willingness to understand each other's religious and cultural beliefs.

### Pastoral Care Ministry



Our services through the Pastoral Care Department provide the necessary resources to meet the patient's specific cultural and religious needs. Chaplains visit inpatient and outpatient units Monday through Friday 9am to 5pm, and provide spiritual care to all persons regardless of religious affiliation.

Pastoral Care Visitors and Ministers of Holy Communion of different faith backgrounds are also members of the pastoral care team and are available for visitation throughout the week. Also, Pastoral Care at Roswell Park Cancer Institute has the ability to provide information

and support for a wide variety of religious and cultural backgrounds with the help of area clergy and leaders of faith communities.

These include, but are not limited to:

- African American Christians
- African Methodist Episcopal Church (AME)
- African Methodist Episcopal Zion (AME Zion)
- Baptist
- Buddhism
- Church of Jesus Christ of Latter Day Saints
- Episcopalian
- Greek Orthodox
- Hinduism
- Hispanic
- Indian
- Islam
- Jehovah's Witnesses
- Judaism
- Korean
- Non-Denominational Christian
- Pentecostal
- Protestant
- Roman Catholic
- Unitarian Universalist
- Vietnamese

\*If your religion is not represented in this list please let us know so we can be as inclusive as possible in our care and services. You can contact the Pastoral Care Office by calling 716-845-8051, or contact the Pastoral Care Director, Beth Lenegan, PhD, at Beth.Lenegan@RoswellPark.org.





# The Chapel at Roswell Park Cancer Institute

**The Chapel** at Roswell Park is known as an "all faith" chapel, and can be found on the first floor of the Hospital (Room 1403). We encourage all patients, family members, and friends to use the services and resources for any religious and emotional need. The Roswell Park Chapel also provides a scheduled prayer service daily as followed:



- Roman Catholic Mass
   Monday, Wednesday and the first Friday at noon
- Prayer, Meditation and Yoga Wednesday at 1:30 pm
- Prayer for Healing Thursday at 1:30 pm
- Muslim Prayer
   Friday at 1:30 pm

### FAQs

# Where is the Pastoral Care Office? Where is the Chapel?

The Pastoral Care Office is located in the Main Hospital on the first floor room 1401, off the bridge leading to the Carlton House. The Chapel is located next to the office.

### What do chaplains and pastoral care staff do?

- Offer compassionate presence
- Listen to you
- Address your spiritual or religious needs or concerns
- Provide spiritual support and counsel
- Provide spiritual comfort and reassurance

### When should I ask for a chaplain/pastoral care staff?

- If you feel your faith is being challenged
- If you find yourself asking questions such as, Why is this happening to me?" or "Where is God in all of this?"
- If you have fears or questions about your mortality
- If you would like to share our story with someone
- If you feel alone, lonely, or afraid
- If you are trying to find meaning in your experience
- If you are struggling with making decisions
- If you're experiencing doubts and questions related to your religious or spiritual beliefs
- If you would like prayer or assistance with religious/spiritual rituals or sacraments
- If you would like to see a clergy leader from your own faith tradition

### Can I use the chapel?

The Chapel is open to everyone, regardless of religious or spiritual affiliation. There is a prayer schedule that takes place in the Chapel. The schedule is available through Pastoral Care and includes prayers of multiple faiths.

### Who is the Chapel available to?

The Chapel is available to anyone who wants to use it. If you need to reserve the Chapel for a specific need, you should contact Pastoral Care.

### What time am I able to use the services of the Chapel and Pastoral Care?

The Chapel is open 24 hours a day to anyone who would like to use it. Chaplains are also available 24 hours a day in efforts to respond to immediate spiritual and emotional needs. Scheduled prayers and Masses are available to all of Roswell Park's patients, families, and friends; additional information on the current schedule is available at the Pastoral Care Office.

Information concerning holiday worship as well as holiday service schedules is also available in the Pastoral Care office.

# What if I practice my faith in a language other than English?

By contacting Pastoral Care, our services can provide religious members of the community that speak your primary language. Also, there is religious literature printed in various languages available in the Pastoral Care Office.

# If Pastoral Care cannot meet my religious needs, how will they find someone who can?

Pastoral Care has the resources to contact many people throughout the community that can meet your religious needs.

### Who do I contact to get the services I need?

You can contact the director of Pastoral Care, Beth Lenegan PhD at Beth.Lenegan@RoswellPark.org or call the Pastoral Care Office at 716 845 8051. For emergency calls on the evenings and weekends, call the Hospital operator at (716)-845-2300.

### Interfaith Prayers

### **JUDAISM**

O Lord my God, I cried unto thee, and thou has healed me.

#### CHRISTIANITY

The prayer of faith shall save the sick, and the Lord shall raise them up...

#### **ISLAM**

And when I am ill, it is He Who cures me...

#### **HINDUISM**

I free thee from all evil and disease, and unite thee with life.

### **ZORASTRIANISM**

My name is the bestower of health; my name is the best bestower of health.

#### SIKHISM

The Love of the Lord is the healing remedy; The Name of the Lord is the healing remedy.

### BAHA'I FAITH

Thy mercy to me is my healing and my succor in both this world and the world to come.

#### **BUDDHISM**

Health is the greatest gift; Contentment is the greatest wealth.













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