

ROSWELL PARK CANCER INSTITUTE CORPORATION
IT Oversight Committee Meeting

A meeting of the IT Oversight Committee of the Board of Directors of Roswell Park Cancer Institute Corporation was held on Tuesday, November 20, 2018 at 8:30 a.m. in the Patrick Lee Conference Room, 9th Floor of the Scott Bieler Clinical Science Center.

Present: Ken Manning, Esq., Chair
Gregory Daniel, M.D.
Anne Gioia
Inder Koul (telephonically)
Elyse NeMoyer
Shaun Stoltz (telephonically)
Genevieve Schimpfle
Candace Johnson, Ph.D., President & CEO

Excused: Chuck Fried
Christine Lorenz
Dan Magnuszewski

Staff: Eugene Cullen, Vice President, Internal Audit
Christopher Darlak, Interim Chief Information Officer
Laurel DiBrog, Chief Marketing and Communication Officer
Ryan Grady, Vice President - Financial Administration
Ericka N. Bennett, Associate General Counsel
Betsy Doty-Lampson, Administrator - Board of Directors
Michael B. Sexton, Esq., Chief Administrative Officer, General Counsel,
Secretary

I. Chairman's Opening Remarks

Mr. Manning opened the meeting and welcomed all that were present and on the phone.

II. Minutes

There was a review of the draft minutes from the meeting held on August 23, 2018. After review, *a motion to approve those minutes was made by Ms. NeMoyer, seconded by Ms. Gioia and unanimously carried.*

III. MIPs

Dr. Weiss then spoke on the IT Department efforts to implement the merit based incentive program through required upgrading of the Allscripts EMR system. MIPs is a Center for Medicare Services program combining quality and EMR incentive program, providing physician financial incentives and financial penalties. These incentives and penalties can be plus or minus approximately \$630,000 per year to Roswell Park. Dr. Weiss described the Allscripts reconfiguration project, which will be a \$362,000 project, including travel costs. It is being submitted as an exigency

procurement in order to enable Roswell Park to have the system in place for all of 2019 and not lose incentive funds or incur financial penalties. The further justifications include the large amount of time taken during the past 18 months to evaluate the potential transition of the EMR system to EPIC, it also resource constraints. If there is a delay in the MIPs project, this will delay other IT projects needed for patient care. He noted that Roswell Park has reported the last two (2) years on two quality measures, plus an additional two in 2018 in order to avoid MIPs penalties. The system now needs to be reconfigured in order to progress further.

Mr. Stoltz suggested that contingency planning be developed to take into account the potential for this project to take longer than projected. Mr. Manning inquired as to whether there is any continuing effort to look at the EHR replacement. It was noted that a short term renewal for Allscripts is pending at the next IT meeting. A discussion ensued. Mr. Darlak noted that the revenue cycle project takes priority. Mr. McDonald indicated that it is likely Roswell Park will be with Allscripts for its EHR provider for at least the next 3-5 years. *There was a motion made by Ms. NeMoyer, seconded by Ms. Gioia, to approve the Allscripts reconfiguration contract. That motion was unanimously carried.*

IV. Cerner Invision Renewal

Mr. Darlak then presented the proposal to extend the Cerner contract for an additional two (2) year extension. Cerner has offered the current rates, so that the contract will cost approximately \$1.3 million over two (2) years. This contract will also be a single source as it is a renewal of the existing Cerner program. *A motion was made by Ms. Gioia, seconded by Ms. NeMoyer to approve the extension of the Cerner contract for an additional two (2) years. That motion was unanimously carried.*

V. Cirius Renewal

Mr. Darlak then presented on the Cirius renewal. This is the existing revenue cycle software claim scrubber system. Mr. Darlak noted that it is likely that Roswell will keep this system long term. A two (2) year renewal to 2022 is requested and will allow Roswell to maintain billing compliance while the revenue cycle system is the process of being replaced. This is critical to compliance initiatives. The cost will be \$611,000 over three (3) years with a 2.5% escalator the first two years and with a 2.5% escalator in year three. *A motion was made by Ms. Gioia, seconded by Ms. NeMoyer to approve the renewal of the Cirius system. That motion was unanimously carried.*

VI. IT Project Management Leadership, Approach & Program Update

Adam Lange, Roswell Park's new Executive Information Technology Project Manager, gave a brief presentation on efforts to implement a proper system of IT management. He introduced himself and his background and his role in the major IT projects coming up over the next few years. He emphasized the Workday ERP project, revenue cycle ADT replacement and the Allscripts renewal that is upcoming.

VII. Information Security

Mr. Stoltz noted that Roswell Park's IT strategy consistently focuses on clinical matters and in his opinion not enough strategic focus is placed on science which is Roswell Park's true niche. Dr.

Johnson responded suggesting that Kristen Anton, who heads research data infrastructure, is doing tremendous work that sets Roswell Park apart on an IT front on the science side.

Mr. Lange indicated that the ERP Workday and IBM consulting contracts are just about finished. A vendor RFP is out for the revenue cycle ADT project and an RFQ for the implementation partner on the revenue cycle project is also out. A decision remains pending as to whether the HIM replacement will be part of the ADT scope.

A motion was made by Mr. Freed to move into Executive Session for the purpose of discussing IT Security Audit and an update on the search for Chief Information Officer and Chief Information Security Officer; seconded by Ms. Gioia and unanimously carried.

VIII. IT Security Audit Update

Mr. Cullen then gave the IT Security Audit Report. This report went to the Audit Committee, October 21, 2018. He noted that Internal Audit waited a couple years to give the new Chief Information Security Officer, Ms. Ritze, time to get her program remediated. Previous audits had shown significant problems. Ms. Ritze was hired in 2016 and had a major impact in bringing IT Security into its current more mature state. The current audit was a maturity audit of the program. Mr. Cullen indicated that reasonable efforts have been made to have a reasonable program and the staff is now competent. He believes that Roswell Park's IT Security status should be able to pass an effectiveness audit. Internal Audit meets with IT Security on a quarterly basis. Mr. Cullen then reviewed the key accomplishments over the past two (2) years. He noted that better staff has been recruited and a more complete budget has been made available to IT Security. All open IT Security remediation items were addressed. Vulnerability preparedness is in a much better state. Mr. Cullen noted that PwC had done a security group review and placed Roswell's program above many comparable Institutions.

IX. Chief Information Officer (CIO) & Chief Information Security Officer (CISO) Update

Dr. Johnson advised the committee that Thomas Furlani had been hired as the new Chief Information Officer. Dr. Johnson gave a review of his background and indicated that all are excited in Mr. Furlani taking this role. He comes to us after a long career in IT at the University of Buffalo.

Mr. Sexton then introduced Adam Rosen as the new Chief Information Security Officer. He gave some background on Mr. Rosen and indicated that he had been recruited by Ms. Ritze and had her endorsement.

Mr. Manning suggested that there be a Board presentation on the changes in IT and IT Security over the past couple of years.

A motion was made and seconded to return to Open Session and to adjourn the meeting. Said motions were unanimously approved.


Michael B. Sexton, Secretary