Name of Public Authority: Roswell Park Cancer Institute

List of Performance Goals:

• Serve clinical needs of community (clinical growth)

- Measured by review of clinical volumes
- o Admissions 4,789 FY 2016
- o Outpatient Visits 215,424 FY 2016

Accomplish Innovative Scientific Initiatives

- Measured by review of grant funding levels and awards as well as investigatorinitiated clinical trials and patient accrual (using enrolled accrual pursuant to NCI requirements)
 - o Programmatic Grants submitted/funded 4
 - Accrual to Intervention Investigator Initiated Clinical Research Studies: 550
 - Accrual to Intervention Clinical Research Studies: 830
 - o Accrual to Study Ratio: 5.43
 - Total grant funding (All sponsored research) \$80,257,756

Optimizing Operations

- Patient satisfaction

 - Overall Inpatient Satisfaction 97th Percentile FY2015 Inpatient Likely to Recommend 99th Percentile FY2015
 - Outpatient Satisfaction Overall satisfaction 95.4 mean score
- Clinical performance (specific measures on OPI and P4P dashboards)
 - o Pay for Performance 92.5% Capture Rate
- Inpatient occupancy
 - 82.0%

Business

- Profitability (total margin)
 - o (.4%)

Team

- Achieve Magnet status
 - Actively applying for Magnet Recertification
- Key skill position vacancy rate
 - Nursing Vacancy Rate of 11%