Happy Nursing News & Updates from Andrew Storer, PhD, DNP, RN, NP-C, FAANP Chief Nursing Officer

APRIL 2024
Vol 4  |  Issue 1

The Roswell Park Nurse
Committed to Our Patients . . . Committed to Each Other

JANUARY
Jenna Masten
BSN, RN
APEC

FEBRUARY
Marioly Ambrose
BSN, RN
Clinical Research Nurse

MARCH
Georgialynn Cook
BSN, RN
7 West

It is important to recognize the extraordinary work and compassion of the Roswell Park nursing staff. Congratulations to the following individuals who were recently honored:

Laura Markel
BSN, RN, OCN
Nurse Manager, 5 North

Salem Melewski
BSN, RN, OCN
Nurse Manager, Ambulatory Services – Infusion

Pam Pichon
MS, RN, OCN
Nurse Manager, Magnet

Heather Huizinga
MSN, RN, OCN
Director, Nursing Professional Development, Practice, and Research

Sean Smith
BSN, RN
Assistant Director, Patient Care Services

Andrew Storer
PhD, DNP, RN, NP-C, FAANP
Chief Nursing Officer

Suzanne Carroll
MS, RN, AOCN
Nursing Ethics and Environmental Sustainability

Mary Lech Bartolome
BSN, RN
Nursing Staff Development Instructor

IN THIS ISSUE
Day of Progress
The Core Values of the Roswell Park Nursing Staff
Clinical Trial Nurse Coordinators
Nursing Excellence: Magnet
Project United Nurses
Recruitment
Another Great Catch
Meet the Team – Mott Douia
Nurses Representing
ANA Code of Ethics
Environmental Sustainability
Leadership Promotions in Nursing Team
National Nurses Week
Record-Breaking IceCycle
Ride for Roswell Honors
Kelly Eninger Ford
Welcome New Roswell Park Nurses
Certified Nurses Day

CALLING ALL: NURSES & PATIENT CARE TECHNICIANS!

Do you enjoy supporting and offering professional guidance to others? Do you have a need for professional guidance from a trusted peer?

Can you dedicate 15 minutes to 1 hour of your time each month for 6 months to chat with a new staff member, or someone interested in learning a new role within the department of nursing?

This program can be helpful for those thinking of moving into leadership roles, changing departments within nursing or continuing education, or for new employees/graduates. Once mentors are available, you will be able to choose a mentor based on your specific learning needs.

HAVE REMOTE ACCESS?

Want to be a mentor?
Scan the QR Code to take the 15-minute Mentor Course.

Want to be paired with a mentor?
Scan the QR code for a brief questionnaire.

EMAIL: NursingProfessionalDevelopment@RoswellPark.org for further questions.

I am honored to lead and support such a dedicated and compassionate team of professionals. Each and every one of you is committed to providing the best care for our patients throughout their disease process, whether it be screening, active therapy or survivorship.

As we continue to face the unprecedented challenges of the COVID-19 pandemic, the challenge to do more with less, and the ever-changing healthcare landscape, I want to express my deepest gratitude and admiration for your resilience, courage and adaptability. You have shown remarkable strength and solidarity in the face of uncertainty and risk, and you have continued to deliver high-quality, patient-centered care with empathy and kindness. You are the heart and soul of our hospital, and I am proud to work alongside you.

As we look over the next year, we have an exciting opportunity to transform our care delivery models and create a more patient-centered and holistic approach to nursing. We will be adopting the primary nursing model in our ambulatory settings, which will allow us to provide continuity of care, build trusting relationships, and empower nurses to make clinical decisions. Primary nursing is a proven method to improve patient outcomes, nurse satisfaction, and professional autonomy. It is also aligned with our journey to nursing excellence. I invite you to join me and participate in the design process of implementing this model as we move forward clinic by clinic.

Andrew Storer,
PhD, DNP, RN, NP-C, FAANP
Chief Nursing Officer

Do you enjoy supporting and offering professional guidance to others? Do you have a need for professional guidance from a trusted peer?

Can you dedicate 15 minutes to 1 hour of your time each month for 6 months to chat with a new staff member, or someone interested in learning a new role within the department of nursing?

This program can be helpful for those thinking of moving into leadership roles, changing departments within nursing or continuing education, or for new employees/graduates. Once mentors are available, you will be able to choose a mentor based on your specific learning needs.

HAVE REMOTE ACCESS?

Want to be a mentor?
Scan the QR Code to take the 15-minute Mentor Course.

Want to be paired with a mentor?
Scan the QR code for a brief questionnaire.

EMAIL: NursingProfessionalDevelopment@RoswellPark.org for further questions.

I am honored to lead and support such a dedicated and compassionate team of professionals. Each and every one of you is committed to providing the best care for our patients throughout their disease process, whether it be screening, active therapy or survivorship.

As we continue to face the unprecedented challenges of the COVID-19 pandemic, the challenge to do more with less, and the ever-changing healthcare landscape, I want to express my deepest gratitude and admiration for your resilience, courage and adaptability. You have shown remarkable strength and solidarity in the face of uncertainty and risk, and you have continued to deliver high-quality, patient-centered care with empathy and kindness. You are the heart and soul of our hospital, and I am proud to work alongside you.

As we look over the next year, we have an exciting opportunity to transform our care delivery models and create a more patient-centered and holistic approach to nursing. We will be adopting the primary nursing model in our ambulatory settings, which will allow us to provide continuity of care, build trusting relationships, and empower nurses to make clinical decisions. Primary nursing is a proven method to improve patient outcomes, nurse satisfaction, and professional autonomy. It is also aligned with our journey to nursing excellence. I invite you to join me and participate in the design process of implementing this model as we move forward clinic by clinic.

Andrew Storer,
PhD, DNP, RN, NP-C, FAANP
Chief Nursing Officer

Do you enjoy supporting and offering professional guidance to others? Do you have a need for professional guidance from a trusted peer?

Can you dedicate 15 minutes to 1 hour of your time each month for 6 months to chat with a new staff member, or someone interested in learning a new role within the department of nursing?

This program can be helpful for those thinking of moving into leadership roles, changing departments within nursing or continuing education, or for new employees/graduates. Once mentors are available, you will be able to choose a mentor based on your specific learning needs.

HAVE REMOTE ACCESS?

Want to be a mentor?
Scan the QR Code to take the 15-minute Mentor Course.

Want to be paired with a mentor?
Scan the QR code for a brief questionnaire.

EMAIL: NursingProfessionalDevelopment@RoswellPark.org for further questions.
We are about to celebrate our two-year anniversary of implementing our Professional Governance structure! Professional Governance is a mechanism that empowers professional clinical nurses to contribute collaboratively as decision makers regarding the nursing practice environment.

Day of Progress (DoP) and Twilight Day of Progress (TDoP for night shift) have functioned since May of 2022, with DoP held the first Wednesday of every month and TDoP the last Tuesday of the month.

Many changes were implemented based on nursing input during that time. In fact, it is now part of our culture to make sure topics are presented to and resolved by DoP committees and councils. When nursing staff identify a barrier or an issue, it’s common for a peer or a leader to ask if it has been taken to DoP. This is exactly why it was built!

We will be implementing two new councils!

End-of-Life Council: With the help of Christie Kerr, BSN, RN, CMSRN, 6 West and Tiesta Rivera, BSN, RN, 7 East nightshift, who developed the idea as their Magnet Conference project, we will be implementing the End of Life (EOL) Council in the Spring during DoP.

Quality Council: The Quality Council will be implemented with co-chairs Shannon Baldo, MHA, BSN, RN, Director, Nursing Quality, and Pam Pichon, MS, RN, OCN, Director, Magnet and Nursing Excellence. This council will manage the progress of the quality committees and continue to work with the nursing staff to improve patient outcomes throughout Roswell Park. This council creation is timely to continue to build upon the foundation that we built with DoP to improve patient outcomes and quality measures.

We will help you to get involved!

Interested in getting involved with these councils?

Your input is encouraged and welcome! Reach out to Kelly Englert, Pam Pichon, and your nursing manager. We will help you to get involved!

A prime illustration of effective collaboration is the Roswell Park Ethics Committee, led by Lindsay Lipinski, MD, FANES, FACS, Department of Neurosurgery, and Desi Canaza, MD, FANAP, Department of Supportive and Palliative Care. This committee aims to ensure that underrepresented patients with complex cases receive comprehensive representation from the healthcare team. This involves collaboration among nurses, providers, social workers, child specialists, researchers, diversity, equity and inclusion representatives, pastoral care providers, pharmacists and legal experts.

Your voice and assessments are valuable. If you observe any concerns:
1. Go to i2.
2. Type “Ethics Committee Review Request” in the search bar.
3. Click on “View/Submit” at the top.
4. Enter the required information in the respective fields.
5. Click “Submit” to complete the process.

CTNCoordinators@roswellpark.org

Reach out to them with any questions at CTNCordinator@roswellpark.org they are here to support you and our trial patients!
Nursing Excellence: Magnet

What to expect during the Magnet Process

The Magnet “document” is submitted. Now what?
What is the “document”? The document we have been speaking about is essentially a really long invitation (eight inches of single-spaced, double-sided pages) detailing the projects and initiatives that you all have been working on to improve patient care and outcomes as part of your nursing practice at Roswell Park.

What is a site visit?
You already do the hard work. This document is an invitation for the Magnet Program to:
- Verify that what we wrote about is true.
- Clarify items in the document, especially from the staff and units who were involved.
- Amplify (the coolest part). They want to hear all about the projects that you have continued to work on since submission.

What to expect on a site visit: Three appraisers will visit Roswell Park and it will be our time to let them know how proud we are to work here with our patients.

The site visit is a time to shine and show them:
- Your proudest accomplishments
- Completed projects
- Current projects
- Initiatives your unit utilizes to improve patient care and experience

The appraisers have a list of the employees who work on the days of the site visit. They inform us which staff members they want present at a variety of meetings throughout the day. At those meetings, they will ask you questions about the organization to verify, clarify, and amplify. They will also meet separately with community members, providers and organizational leadership to do the same – verify, clarify, and amplify. All three appraisers will separately visit your units and ask about your quality data and what you do to improve them. It is the time to show off! We tend to underplay all the good that we do. This is not a time to say, “I am just doing my job.” When given the option to do a really good job or a mediocre job, you all elect to do a really good job. The site visit is the time to let it show. Go ahead and be a peacock and not a goldfish!

What is next?
We will round to help get everyone amped up for the site visit. The Magnet Champions, Nursing Quality and Nursing Magnet will all make rounds and set up a table in a lobby to get everyone amped about our upcoming site visit. We have many ideas for fun activities to get the team, patients and visitors excited. Applying for Magnet designation is a matter of pride because it took very hard work from you every day to get us there!

We look forward to your input and questions as we come to your units. Think about this, good job or a mediocre job, you all elect to do a really good job. The site visit is the time to do. This is not a time to say, “I am just doing my job.” When given the option to do a really good job or a mediocre job, you all elect to do a really good job. The site visit is the time to let it show. Go ahead and be a peacock and not a goldfish!

Two new nurses participated in December 2023 orientation, including one who was an agency nurse and decided to stay at Roswell Park officially, and a rehire nurse who previously worked at Roswell Park.

Five nursing student interns who started at the end of December wrapped up their internship. We hope they decide to stay on with Roswell Park and apply to nursing positions once they graduate from nursing school. We have had a great turnout with the previous interns and retained nearly all of them, which is the whole purpose of the internship. Many wonderful nurses have come out of this, a testament to the growth opportunity at Roswell Park.

The following new staff participated in the January 2024 orientation:
- Three new LPNs, including one who worked as an agency nurse for a few years
- Four new PCTs
- Six new nurses
- One Clinical Trials Nurse Coordinator

Of the six nurses, two were agency nurses who decided to join us officially, and one was a Surgical Tech who completed agency nurse and decided to stay at Roswell Park.

Project United Nurses

Project United Nurses (Project UN) is a committee dedicated to enhancing awareness and resources within the healthcare team to overcome communication or belief barriers. We’ve specifically focused on PCTs, LPNs, RNs and NPs. The journey into this field is challenging and obstacles persist. Therefore, Project UN extends its gratitude to all nurses for their unwavering commitment to patient care. We’ve received all your project referrals, and based on nurses’ requests last year, we were able to acquire additional resources such as the Karen, Russian and Burmese menus, along with Language Point Cards.

Together, we can effect change, one idea at a time.
Another Great Catch!

To further our Commitment to Safety by building high reliability across our organization, we recognize employees who make a Great Catch! Our Great Catch Committee recently recognized January nominee, Amanda Stringham, BSN, RN, a nurse in Chemo Infusion, who was nominated by Medication Officer Megan Menon, PharmD.

What was the great catch?

A patient was ordered carfilzomib 90 mg. During order verification, the pharmacist modified the products selected to be 2 x 60 mg vials, with a 30 mg waste during compounding. The dose was sent from EHR to the pharmacy IV compounding software as 120 mg. This was prepared and verified by the pharmacist as such (no indication that the dose was incorrect; this was a software glitch).

The dose was delivered to the nursing station, where Amanda identified the error during the double check process. This product would have gone through KBEA scanning: the cat came solely down to the nurse correctly performing a double check of the dose. Pharmacy was notified, and the correct 90 mg infusion was prepared and administered. Pharmacy IT created a hard stop in the system less than one week later to prevent any further errors from occurring.

A Great Catch is an action that prevents harm from reaching a patient, employee, or visitor due to the thoughtless actions of an employee. This includes all forms of harm (i.e. physical, emotional, socio-behavioral, financial).

I was told that the incident was state reportable, and I went to sleep that night worried about the patient and assumed that I would lose my license. I returned to work the next day and, thankfully, the patient was stable. She forgave me when I apologized, and I knew full well that the incident could have been fatal. I later heard from a colleague that many of the other nurses on my unit were talking about the error in addition to the guilt and trauma that I felt from the initial error; I was also embarrassed and ashamed.

Almost 20 years later, I realize that I was set up to fail by a culture that existed on my unit. We were all cutting the same corners, and we were all subjecting ourselves and our patients to the same risk. The normalization of deviating from a hospital policy was the root of my error.

I realize now that there were ways that I, as a staff nurse, could have intervened to prevent this error. Although I often focus on the actions I took that day, there were hundreds of transfusions that I had hung prior to that day, and I never spoke up about the fact that we weren’t following hospital policy on our unit. As we strive to become a safer organization, I tell this story to encourage all of you to be conscious of the shortcuts that may be standard practice in your areas. If you identify drift from hospital policy, speak up! Notify your manager or leadership team or report this in the occurrence reporting system. Speaking up for safety ensures that my story does not become yours or someone else’s, and that patients are not harmed as a result of our actions.

Speak up for Safety

By Angie Tavernier, Executive Director, Patient Safety

Many years ago, I was involved in a blood transfusion error that changed the way in which I understood error and error prevention. I was a senior nurse on a floor that took care of pediatric, adult and critical care patients, as well as outpatients. Our patients and their families were very well known to our staff, and in this environment, we had become lax at checking ID bands.

One day, while I was in charge of the unit, I offered to help an overwhelmed young nurse with a few of her tasks. As standard practice, I grabbed a second RN at the nurses’ station when the blood order arrived. I checked the PRBCs against the patient’s order and blood type to ensure that we had the correct product and that it was compatible. I then took the PRBCs to the patient’s room. I’d known this patient for over a year, so I made some small talk as I hung her blood and took her vital signs. Her nurse thanked me before leaving that day and assured me that she had gotten a second set of vital signs 15 minutes into the transfusion.

That evening, the evening charge nurse called to let me know that after I left that day, a second unit of blood had arrived for that patient. It was returned as staff error, and we were all subjecting ourselves and our patients to the same risk. The normalization of deviating from a hospital policy was the root of my error.

I realize now that there were ways that I, as a staff nurse, could have intervened to prevent this error. Although I often focus on the actions I took that day, there were hundreds of transfusions that I had hung prior to that day, and I never spoke up about the fact that we weren’t following hospital policy on our unit. As we strive to become a safer organization, I tell this story to encourage all of you to be conscious of the shortcuts that may be standard practice in your areas. If you identify drift from hospital policy, speak up! Notify your manager or leadership team or report this in the occurrence reporting system. Speaking up for safety ensures that my story does not become yours or someone else’s, and that patients are not harmed as a result of our actions.

Know someone who made a Great Catch? Nominate them using our nomination form using the QR code.
Provision 1

Provision 1 of the ANA Code of Ethics for Nurses states: The nurse practices with compassion and respect for the inherent dignity, worth and unique attributes of every person.

Obligations of this provision include:

1. The Respect for Human Dignity. Nurses should respect the human rights of all individuals and the universal right to health care.

2. Relationship with Patients. Nurses establish relationships of trust and set aside bias or prejudice.

3. The Nature of Health. Nurses respect the dignity and rights of all human beings regardless of factors contributing to the persons health status. Nurses are leaders who actively participate in responsible and appropriate use of interventions to optimize health and well-being. This includes acting to minimize unwarranted, unwanted, or unnecessary medical treatment and patient suffering.

4. The Right to Self-Determination. Patients have the moral and legal right to determine what will be done with and to their own person; to make informed decisions; to weigh the benefits, burdens and options in their treatment including the option of no treatment. Patients also have the right to accept, refuse or terminate treatment and to be supported in their decisions. Nurses preserve, protect and support patient rights.

When a patient lacks capacity, a formally designated surrogate should be consulted. In the absence of a surrogate, decisions should be made in the best interests of the patient.

Nurses know their patients and know what their preferences are. We are the voice for our patients and when we speak up for them, we are looking out for their best interests and promoting their right to self-determination.

5. Relationships with Colleagues and Others. Respect for persons extends to all individuals whom the nurse interacts. The nurse creates an ethical environment and culture of civility, kindness, dignity, and respect. Bullying, harassment, intimidation, manipulation, threats, or violence are always unacceptable behaviors.

Environmental Sustainability

What can nurses do?

By Suzanne Carroll, MS, RN, AOCN

Hospitals produce more than five million tons of waste each year averaging over 29 pounds of waste per bed per day (Practice Greenhealth, 2023).

As Roswell Park works towards environmental stewardship and sustainability, there are things that anyone can do to on a personal level to reduce our carbon footprint in the world. Below are some ideas to get you started.

STOP using plastic water bottles! Plastics are made from petroleum and their production contributes to greenhouse gas emissions and global warming. Plastics also do not biodegrade and contribute to plastic pollution. Use a reusable water bottle and if you must use a plastic bottle, make sure it goes in the recycle bin and does not end up contributing to single-use plastic waste. Along the same line, STOP using plastic utensils! Bring reusable utensils to work and just clean them after use.

1. REFUSE plastic bags! Always use a reusable bag.
2. Minimize your use of aluminum foil. Aluminum foil can be harmful to human health. Use ceramic or glass alternatives.
3. Carefully consider the purchase of new electronics. Do you really need another TV or a new phone? If you do opt for a purchase, make sure you recycle your old electronics.
4. Ensure synthetic wine corks go into a recycle bin and place natural cork in a compost bin. There are also companies that collect natural wine corks and repurpose them into items like shoes, bags, and flooring. Visit recork.com or corkforest.org.
5. Dispose of junk mail into a recycle bin.
6. Properly dispose of CFL light bulbs by taking them to a home improvement store for safe disposal. CFL bulbs contain small amounts of mercury and should NOT be disposed of in the regular trash or recycling bin.
7. Check local municipalities for proper disposal of batteries and Styrofoam.
8. Avoid using balloons, especially ones made of mylar and vinyl which are not biodegradable and contribute to plastic pollution. Even latex balloons take more than 15 years to decompose, so it’s best to come up with other alternatives to balloons.
9. Drive less, carpool, utilize public transit or be like me and ride your bike!

I hope everyone will consider one or more of these ideas and incorporate them into your lifestyle so we can all work to lessen the environmental impact to our planet.
Leadership Promotions in Nursing Team

An update from Andrew Storer, PhD, DNP, NP-C, FAANP Senior Vice President & Chief Nursing Officer

With great pleasure, I announce the appointments of five nursing and patient care leaders who will play key roles in our work to ensure excellence in clinical care at Roswell Park. Please join me in celebrating these outstanding Nursing team leaders on their many accomplishments and the energy they are bringing to their new responsibilities.

Sponsored "J" Draw, MD, NP, FNP, RN, Chief of Advanced/Onco Nursing/Lead Nurse Practitioner for Employee Health

Li first began his career at Roswell Park in 2004 as a nurse on 5 East in the Bone Marrow Transplant Unit until 2012. After earning his master’s degree with a focus in family nurse practitioner, Li returned briefly in 2019 with the Transplant & Cellular Therapy team before his appointment to the role of Lead Nurse Practitioner for Employee Health last year. Li brings to this role a background in education and family health, earning several bachelor’s degrees in mathematical science, community health and nursing.

Roxanne Thompson, AAS, RN, OCN, Scott Bieler Amherst

Thompson recently joined Roswell Park with more than 20 years of experience in healthcare and management. As the Executive Director of Case Management, Roxanne provides strategic planning, leadership and coordination in the advancement of care management for Roswell Park and the Roswell Park Care Network. She drives innovation in the design, development, implementation and delivery of alternative care models — such as home visits and home care programs — while working closely with community partners and stakeholders. She earned her bachelor’s degree in organizational management from Houghton College, and her master’s degree in integrated healthcare management from Western Governor’s University.

Morgan Chmura, MSN, BSN, RN, Executive Director of Surgical, Solid Tumor and Acute Care Nursing

Morgan began her work at Roswell Park as a hospital clinical assistant on the Bone Marrow Transplant Unit in 2005 while she was a nursing student at D’Youville College. She was later named a staff nurse on 7 West and then, in 2010, as a Tobacco Cessation Specialist, helping to develop the integrated tobacco assessment and education models informing patients of the harmful effects of tobacco on cancer incidents and treatment. She has also served as a Clinical Nurse Manager in the Gastrointestinal Center and, since September 2012, as Clinical Nurse Manager for the Bone Marrow Transplant Unit until 2017. After earning her master’s degree with a focus in family nurse practitioner, she returned to work at Roswell Park in 2019 and has served in her current role since 2021. Chmura provides strategic planning, leadership and coordination in the advancement of patient care management and outcomes for Roswell Park and the Roswell Park Care Network.

Claudia Diamonte, BSN, RN

Diamonte was the first Certified Tobacco Use Counselor in New York State. She later served on the Bone Marrow Transplant Unit until 2017. After earning her master’s degree in Integrated Healthcare Management from Western Governor’s University, Claudia was named the senior manager of the Transplant Unit in 2017. Since joining Roswell Park in 2019, Diamonte has been promoted to the role of Executive Director of Case Management, where she provides strategic planning, leadership and coordination in the advancement of case management for Roswell Park and the Roswell Park Care Network. She drives innovation in the design, development, implementation and delivery of alternative care models — such as home visits and home care programs — while working closely with community partners.

Maegan Chmura, MSN, BSN, RN, Executive Director of Oncology Nursing Services

Maegan began her work at Roswell Park as a hospital clinical assistant on the Bone Marrow Transplant Unit in 2005 while she was a nursing student at D’Youville College. She was later named a staff nurse on 7 West and then, in 2010, as a Tobacco Cessation Specialist, helping to develop the integrated tobacco assessment and education models informing patients of the harmful effects of tobacco on cancer incidents and treatment. She has also served as a Clinical Nurse Manager in the Gastrointestinal Center and, since September 2012, as Clinical Nurse Manager for the Bone Marrow Transplant Unit until 2017. After earning her master’s degree with a focus in family nurse practitioner, she returned to work at Roswell Park in 2019 and has served in her current role since 2021. Chmura provides strategic planning, leadership and coordination in the advancement of patient care management and outcomes for Roswell Park and the Roswell Park Care Network.

Roxanne Thompson, AAS, RN, OCN, Scott Bieler Amherst

Thompson recently joined Roswell Park with more than 20 years of experience in healthcare and management. As the Executive Director of Case Management, Roxanne provides strategic planning, leadership and coordination in the advancement of care management for Roswell Park and the Roswell Park Care Network. She drives innovation in the design, development, implementation and delivery of alternative care models — such as home visits and home care programs — while working closely with community partners and stakeholders. She earned her bachelor’s degree in organizational management from Houghton College, and her master’s degree in integrated healthcare management from Western Governor’s University.

ICECYCLE SEES ANOTHER RECORD-BREAKING YEAR

IceCycle saw 1,350 participants come out to Buffalo RiverWorks on March 8 and 9 for the fourth year of this unique fundraising event. This year was a record-breaking year, raising $188,000 for cancer research and patient care programs at Roswell Park. Riders took a 45-minute spin class on the ice led by local, regional and national fitness studios and instructors.

Ride for Roswell to honor Roswell Park Nurse Kelly Englert Flak

The Ride for Roswell is Saturday, June 22 and we want Team Roswell to be more impactful than ever. Join Roswell Park teams and employees, including this year’s Torch Lighter Roswell Park nurse and cancer survivor Kelly Englert Flak.

"Without research, I wouldn’t be here. Right now, I am on a medication that was only approved three years ago by the FDA," Kelly explained. "Three years ago, had I been at the beginning of my journey and had that mutation, I wouldn’t be sitting here right now, and I wouldn’t be lighting that torch this year. So, I am thankful to Roswell Park and its research and to everybody who helps donate and put money and funding toward that.”

Read Kelly’s story on the Ride for Roswell website.

Ready to ride? Join with your Roswell Park colleagues to honor Kelly and the countless other patients who benefit from your care during Ride weekend. Be part of Team Roswell by forming your own team or joining an existing team at rideforroswell.org/team-roswell or scan the code below!
Our New Roswell Park Nurses

Ambulatory Services GYN
Jennifer Ruiz, Nurse II

Ambulatory Services Melanoma/Sarcoma Clinic
Shakita Cooper, LPN

Ambulatory Services Survivorship & Supportive Care
Sarah Dow, Oncology Nurse Coordinator

Ambulatory Services Urology
Andrea Edwards, LPN
Robin Turner, LPN

Breast Clinic
Kelsi Cotter, PCT

Diagnostic Radiology
Amy Gagliardo, Nurse II
Gina Sardo, Nurse II

EHC
Teresa Lane, LPN
Ann Marie Reimer, LPN

GYN Clinic
Kristin Cianchetti, CNM

ICU
Anastasia Clemons, PCT

Infusion
Danielle Johnson, Nurse II

Nursing Administration
Kuldeep Singh, Clinical Trials Nurse Coordinator

Nursing Resource Pool
Quajohn Prude, PCT

OR
Haley Habermehl, Nurse II
Meghan Petracca, Nurse I

Perioperative Care Unit
Melissa Mata, Nurse II

Resource Pool
Ethan Dean, PCT
Nicholas Garbacz, PCT

TCT
Gina Marino, TNC

5N
Jamie Wilcox, Nurse I

5E
Julianna Kieffer, Nurse I
Meek Roberts, PCT
Joseph Stabile, Nurse II

5W
Lynn Lyford, Nurse I
Tianna Kerr, PCT

6E
Chauntel Scott, Nurse I

7N
Tina Alabisi, PCT

7E
Viola Zimmerman, PCT

7W
Paw Dee Lay, Nurse I
Sara Benson Nurse II

8W
Sara Benson, Nurse II
Stephanie Hurst, Nurse II
Felipe Vega, PCT

Career Development Program

Shadow Opportunity

Roswell Park’s Shadow Program allows employees the opportunity to learn about career options

Requirements
1. Must be in good standing in current position
2. Available to all Roswell Park Employees
3. One shadow experience per quarter

Explore

Learn more about available career pathways at Roswell Park:

- Registered Nurse
- Licensed Practical Nurse
- Patient Care Technician
- Nurse Practitioner
- Physician Assistant
- Nurse Manager
- Nurse Educator
- Oncology Nurse Coordinator
- Nurse Supervisor
- Radiology Tech
- Surgical Tech
- Pharmacy
- Laboratory & Blood Bank
- WOC Nurse
- Research Nurse
- Clinical Research Coordinator
- Operating Room
- Infection Prevention
- Quality Specialist
- Phlebotomy
... and more!

Scan QR code to complete application form!
From The Professional Development Council

NursingProfessionalDevelopment@RoswellPark.org
Certified Nurses Day is March 19 of every year, when we celebrate the birthday of Margretta "Gretta" Madden Styles. Gretta is the pioneer nursing leader who is the reason for Certified Nurses Day. We want to honor Roswell Park nurses who contribute to better patient outcomes through national board certification in their specialty.

As of December 2023, we have 296 nurses with a board certification. We thank you for your professionalism and commitment to maintaining professional board certification.

In addition to what is listed to the right, we now offer Success Pays for specialty certifications. The programs are offered at no cost to certified nurses and afford an annual compensation in your geographical differential (saving you hundreds of dollars) and you receive additional training.

We want to honor Roswell Park nurses who contribute to better patient outcomes through national board certification in their specialty. The programs are offered at no cost to certified nurses and afford an annual compensation in your geographical differential (saving you hundreds of dollars) and you receive additional training.

Roswell Park continues to support nurses who want to achieve professional certification by offering these certifications:

- OCN® Free Take for the 2024 Oncology Certified Nurse (OCN®)
- Certified Pediatric Hematology Oncology Nurse (CPHON®)
- Certified Pediatric Oncology Nurse (CPON®)
- Advanced Oncology Certified Nurse Practitioner (AOCNP®)
- Advanced Oncology Certified Nurse Specialist (AOCNS®)
- Advanced Oncology Certified Nurse (AOCN®)
- Certified Breast Care Nurse (CBCN®)
- Certified Medical-Surgical Registered Nurse (CMSRN)
- Certified Nurse Operating Room (CNOR)
- Certified Pediatric Hematology Oncology Nurse (CPHON®)
- Certified Professional in Healthcare Quality (CPHQ®) - National Association for Healthcare Quality (NAHQ)
- Certified Radiology Nurse (CRN)
- Certified Women's Health Care Nurse Practitioner (WHNP-BC)
- Certified Wound, Ostomy and Continence Nurse (CWOCN)
- Certified Medical-Surgical Nursing Certification (Medsurg-BC)
- Certified Perioperative Nurse (CNOR)
- Certified Nursing Professional (NCP)
- Certified Pain Management Nurse (PMG-BC)
- Certified Psychiatric- Mental Health Nurse Practitioner - Across the Lifespan - (PMHNP-BC)
- Certified Registered Nurse First Assistant (RNFA)
- Certified Wound Care Certified (WCC)

Certification by offering these certifications:

- OCN® Fee Take for the 2024 Oncology Certified Nurse (OCN®)
- Certified Pediatric Hematology Oncology Nurse (CPHON®)
- Certified Pediatric Oncology Nurse (CPON®)
- Advanced Oncology Certified Nurse Practitioner (AOCNP®)
- Advanced Oncology Certified Nurse Specialist (AOCNS®)
- Advanced Oncology Certified Nurse (AOCN®)
- Certified Breast Care Nurse (CBCN®)

Certified Nurses

Certified Nurses Day

Adult-Gerontology Primary Care Nurse Practitioner (AGPCNP)
- Advanced Oncology Certified Nurse (ACN)
- Board Certified Case Manager (CCM)
- Board Certified Infection Control and Epidemiology (CCIE)
- Certified Ambulatory Peri Nevada Nurse (CPAN)
- Certified Blood & Marrow Transplantation Nurse (CBMTCN)
- Certified Clinical Documentation Specialist (CCDS)
- Certified Clinical Research Professional (CCRP)
- Certified Continence Care Nurse (CCCN)
- Certified Critical Care Registered Nurse (CCRN)
- Certified Cytogeneticist (CCG)
- Certified Hematopoietic Transplant Coordinator (CHT)
- Certified in Care Coordination and Transition Management (CCCTM)
- Certified Informatics Registered Nurse (RN-BC)

Assessment and Treatment
- Center Jennifer Ciccirella, OCN
- Jamie, Ott, OCN
- Sara Barbier, CCRN

Breast Clinic
- Cathy-Mary Mullin, OCN
- Leah Rivers, OCN
- Megan Long, OCN

Dermatology Clinic
- Suzanne Wescher, CMSRN

Gastrointestinal Clinic
- Donna, OCN, CIC
- Stephanie Wheeler, DM, CICRCRN, OCN
- Laura Pilley, ACN
- Lauren Petrasio, MEDSURG-BC

Gynecologic Clinic
- Heather Wyckoff, DPM
- Therese Colin, CSHN

Head and Neck Clinic
- Anne Courtney, OCN
- Grace Young, OCN
- Amy Manocchio, CNOR

Liver Transplant Clinic
- Sarah McCay, CMSRN

Nephrology Clinic - Downtown
- Salem Melewski, OCN
- Jennifer Gold, OCN
- Stacey Peters, CMSRN, OCN
- Danielle Flashman, MEDSURG-BC
- Shyanne Green, OCN
- Nicole Henenberg, OCN

Leukemia Clinic
- Michael DelaNeve, CMSRN

Lymphoma and Myeloma Clinic
- April Tkaczuk, CMSRN
- Sara Schnickof, OCN

Melanoma Sarcoma Clinic
- Ashley May, CMSRN

Pediatric Clinic
- Anna Cabral, OPON
- Rose Kumpf, OPCHN, OCN
- Angelica Zacharias, CPOCHN, OCN
- Kimberly Seabolt, OCN
- Sarah Gerard, CPOCHN, OCN
- Abigail Helsel-Zielinski, CPOCHN

Specialized Workforce Assessment
- Sharyl Broshard, CCRN
- Alexa King, OCN
- Lisa Privitere, BMTCN, OCN
- Jamie Henwood, CMSRN
- Kathleen O’Hearn, CWN

WOC
- Meganne Conrad, CWN
- CWCN
- Michelle Dalka, CWCN

Certified Nurses by Unit

5 South
- Shanteh Desmou, CMSRN
- Molly Jeff, OCN

6 East
- Jennifer Lindmier, OCN

6 West
- Kristin Bednarz, MEDSURG-BC
- Michaela Pastore, OCN
- Holly McCabbe, OCN
- Aniye Carter, OCN
- Jennifer Tierney, OCN

6 South
- Amanda Cruz, OCN
- Kimberly McMahon, OCN
- Nicole Smith, CMSRN
- Leah Mundis, CMSRN
- Abigail Rogers, CMSRN
- Britney Stancampiano, CMSRN
- Nicholas Couch, CMSRN

7 North
- Cara Biz, CMSRN
- Jessica Kelzki, CMSRN
- Sarah Reger, CMSRN
- Joseph Enser, PPNP-BC

8 West
- Robert Weslofsky, CMSRN
- Lauren Wilson, CMSRN
- Jennifer Russell, CMSRN
- Ann Duthous, CMSRN
- Faye Kifner, CMSRN
- Christin Glingsom, CMSRN
- Stephanie Hurst, CCRN, FNP

Operating Room
- Rebecca Natale, CNOR
- Heidi Wojcieszko, CNOR
- Kimberly Werner, CNOR
- Jennifer Bockus, CNOR
- Jamie French, CNOR
- Cheryl Luninghe, NFP-BC
- Julia Finazzo, CNOR
- Crystal Wood, CNOR
- Jessica Marisich, CNOR
- Colleen Oleson, CNOR
- Danielle Hudson, CNOR
- PUC
- Charlene Leidy, OCN
- Leanne Andreas, OCN
- Valerie Smith, MEDSURG-BC
- Samantha Hamilton, BMTCN
- Kathleen Masterson, WCC

Resource Pool
- Shennrie Webster, OCN
- Megan Hayes, CNOR
- Jessica Naranjo, CMSRN
- Rachel Teal, CMSRN

5 North
- Brian Dobianski, OCN
- Abigail Killion, OCN
- Laura Markel, OCN

Urgent Care
- Alexandria Sanders, OCN, BCRA
- Therese Kurth, CCRN
- Kaitlin Chiester, OCN
- Samantha Gruber, ACN
- Kristen Moran, OCN, OCN

Neurology Clinic
- Mary Rose Vater, OCN

Anesthesia Pre-Operative
- Clinical and Cardiovascular
- Stephanie Abt, OCN
- Sarah Swenson, ABPACN
- Corrie Roemer, OCN
- Jillian Daigler, CNOR
- Jenna Matter, OCMRN
- Lydia Wishman, MEDSURG-BC
- Keith Leonard, OCMRN
- Mary Lemko, OCMRN
- Patrick Friedmann, OCMRN
- Michaela Balbir, OCMRN
- Jennifer Dowling, OCMRN

Specialty Services
- Social Worker
- Stacey Peters, CMSRN
- Danielle Flashman, MEDSURG-BC

Clinical Research Center
- Maria Ambrose, OCN
- Sarah Pawlowski, OCMRN
- Holly Poniatowski, OCMRN
- Caitlin Schmidt, OCMRN
- Marissa Dressel, OCMRN

Diagnostic Radiology
- Julie Shult, CMSRN
- Christine Sheehan, OCMRN
- Yasmine Sepeh, CMSRN
- Colleen Bren, OCMRN
- Lisa Seifert, OCMRN

Endoscopes
- Kelly Miller, CNOR
- Ryan Granville, CMSRN
- Heather Igielinski, CMSRN
- Jennifer Downing, OCMRN

Adult-Gerontology Primary Care Nurse Practitioner (AGPCNP)
- Advanced Oncology Certified Nurse (ACN)
- Board Certified Case Manager (CCM)
- Board Certified Infection Control and Epidemiology (CCIE)
- Certified Ambulatory Peri Nevada Nurse (CPAN)
- Certified Blood & Marrow Transplantation Nurse (CBMTCN)
- Certified Clinical Documentation Specialist (CCDS)
- Certified Clinical Research Professional (CCRP)
- Certified Continence Care Nurse (CCCN)
- Certified Critical Care Registered Nurse (CCRN)
- Certified Gastroenterology Registered Nurse (CGRN)
- Certified Hematopoietic Transplant Coordinator (CHT)
- Certified in Care Coordination and Transition Management (CCCTM)
- Certified Informatics Registered Nurse (RN-BC)