



## Know IT:

### *Connect to Citrix for Remote Access*

This Know IT procedure describes: How to access Roswell resources remotely using Citrix.

#### Key Learning Objective:

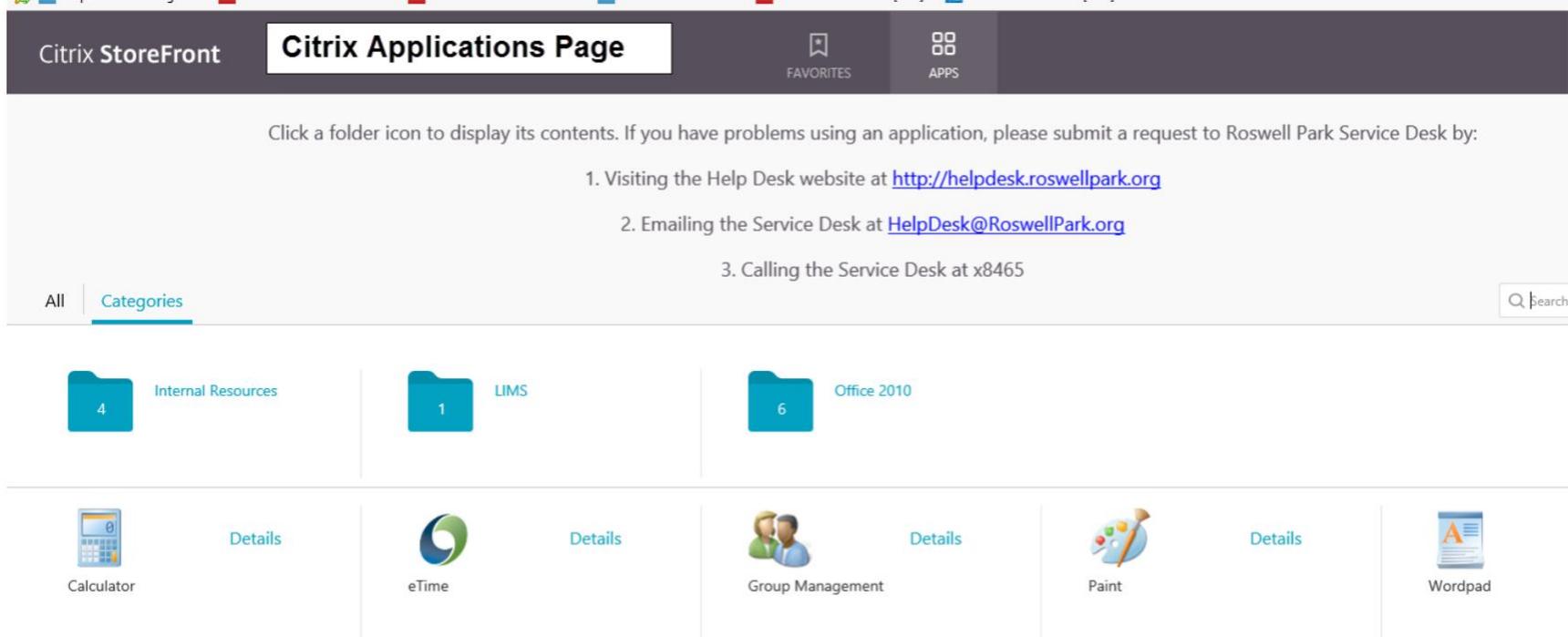
After reading this procedure, you will be able to:

**Access Roswell applications remotely using Citrix**

#### Here's how:

Note: You must already have installed the Citrix Workspace app on your computer (instructions [here](#)), and you need to be enrolled in Microsoft Authenticator MFA (instructions [here](#)).

1. In a web browser, connect to <https://remote.roswellpark.org/>
2. Log in with your username, password and respond to the Microsoft Authenticator prompt on your phone (if prompted).
  - a. Your username must be in the format of [username@roswellpark.org](#)
  - b. DO NOT enter your email address, that will not work
3. You should now be at the Citrix applications page:



These are the same applications that you see from an “on-campus” computer when opening EMR Citrix from i2 or from a desktop.

4. To open an application, single-click it.