WHY WORRY ABOUT INFECTIONS?
Cancer treatments such as chemotherapy and radiation are very important in fighting cancer. Their job is to destroy cancer cells. Unfortunately, these treatments can also kill some of the good cells that help your body fight infections. Washing or sanitizing your hands is the single most important thing you can do to prevent spreading the germs that cause infections. You play an important role in preventing the spread of germs throughout our hospital. You can be confident that everyone at Roswell Park is working hard to prevent the spread of germs and infection. But to truly win the fight, we need your help.

WHAT YOU CAN DO
• Always wash your hands or use a hand sanitizer after you cough, sneeze, blow your nose, use the toilet, or touch food trays, cups, the telephone or the remote control.
  – When you wash your hands, it is recommended that you wash your hands with soap and water or alcohol-based hand sanitizer for at least 15 seconds. A good way to remember is to sing “Happy Birthday” twice while you are washing your hands. Cover all surfaces including the back of your hands, wrists, between your fingers, under your nails, and around your thumbs.
  – Try not to rub your eyes or put your fingers in your mouth or nose since germs usually enter your body through these areas.
  – Ask others: “Did you wash your hands?”
  – As soon as visitors enter your room, ask them to wash or sanitize their hands. Don’t worry that they will be insulted. Your family and friends have your best interests in mind and they will be glad to do it.
  – Ask our staff – including doctors, nurses, medical technicians, housekeeping and food service workers – whether they have washed or sanitized their hands. They all work hard to prevent infections and keep you safe so they expect you to ask them. Anybody who enters your room should wash their hands!

WHAT IS MRSA?
“Staph” or Staphylococcus aureus, is a type of bacteria that naturally exists in the environment, including on people’s skin. If the bacteria enters under the skin through a cut or scrape, the staph bacteria may cause skin infections. Infections caused by staph may be red, swollen, painful, or have pus or other drainage. Most staph infections are minor and can be treated easily with antibiotics. Some staph infections are resistant to treatment by a class of antibiotics and are known as Methicillin-Resistant Staphylococcus aureus or “MRSA.” This makes these infections harder to treat and very specific antibiotics must be used to treat the infection.

If a patient is known to have an MRSA at Roswell Park the following occurs:
• A sign indicating “Contact Precautions” will be placed next to the door.
• Health care workers who enter the room and care for you will wear gloves and a gown. If you are coughing and MRSA is isolated in your respiratory tract additional precautions may include a mask and goggles.
• It is important for everyone entering and leaving your room to wash or sanitize their hands.
• Patients must also wash their hands to avoid spreading the bacteria to others.

YOU play an important role in preventing the spread of germs throughout our hospital. You can be confident that our hospital personnel are dedicated to practicing good hand hygiene and working hard to prevent the spread of germs and infection. But to truly win the fight, we need your help: keep your hands as clean as possible and ask everyone who enters your room to wash their hands.

For more information: https://apic.org/consumers/patient-safety-resources/

For any questions or concerns, please call Infection Prevention and Control at 716-845-3990.
HIV TESTING
Roswell Park offers HIV testing to our patients. Please read the following information to learn more about HIV and to help you decide whether you would like to be tested:
• HIV is the virus that causes AIDS and can be transmitted through:
  – unprotected sex (vaginal, anal, or oral sex) with someone who has HIV;
  – contact with blood as in sharing needles (piercing, tattooing, drug equipment including needles);
  – HIV-infected pregnant women to their infants during pregnancy or delivery or while breastfeeding.

• There are treatments for HIV/AIDS that can help an individual stay healthy.

• Individuals with HIV/AIDS can adopt safe practices to protect uninfected persons from acquiring HIV and infected people from acquiring additional strains of HIV.

• Testing is voluntary and can be done anonymously at a public testing center.

• The law protects the confidentiality of HIV test results and other related information.

• The law prohibits discrimination based on an individual’s HIV status and services are available to help with such consequences.

• Consent for HIV related testing remains in effect until it is withdrawn verbally or in writing. If the consent was given for a specific period of time, it remains in effect for that time period only. In any case, persons may withdraw their consent at any time.

HEPATITIS C TESTING
The Centers for Disease Control and Prevention recommend that anyone born from 1945 through 1965 get tested for Hepatitis C. Roswell Park offers Hepatitis C testing to all our patients born between 1945 and 1965.

• While anyone can get Hepatitis C, more than 75% of adults infected are baby boomers, people born from 1945 through 1965.

• Most people with Hepatitis C don’t know they are infected. Liver disease, liver cancer, and deaths from Hepatitis C are on the rise.

• The longer people live with Hepatitis C, the more likely they are to develop serious, life-threatening liver disease.

• Getting tested can help people learn if they are infected and get them into lifesaving care and treatment. Treatments are available that can eliminate the virus from the body and prevent liver damage, cirrhosis, and even liver cancer.
WHEN YOU HAVE CONCERNS

If you have a concern about the quality of the care or any other services you receive at Roswell Park, you have the right to make a complaint and reach resolution. The following Roswell Park staff are dedicated to helping you with any concerns or issues you may have and will work with you to resolve these issues:

Roswell Park’s Patient Advocates play a vital role for patients and their families. They act as a liaison between you and Roswell Park’s administration, physicians, and staff. They will monitor your concerns and resolve any issues with accurate and timely communication. They are here to ensure your questions are answered and your needs are met. They are the central resource for advocacy of your rights as a Roswell Park patient and responsible for the coordination of your care. Some of the issues they can assist you with include:

- Communication between you, your family, and our medical staff
  - Improper patient care
  - Billing issues
  - Possible violation of your patient rights
  - Ensuring the overall quality of your services

Bringing requests, concerns, or complaints to a Roswell Park patient advocate will in no way result in any negative repercussions with respect to patient care. For more information or for assistance, please contact the advocates at 716-845-1365.

Roswell Park’s Corporate Compliance Department also works to keep Roswell Park safe and secure by creating an environment that allows patients and families to report concerns they may have about non-compliance with laws, regulations, and policies. The Corporate Compliance Department has established a hotline for reporting your concerns at 716-845-3566. You may call this hotline anonymously and our policies state that no individual shall be retaliated against or intimidated for reporting issues in good faith. For more information, you may also visit RoswellPark.org/corporate-compliance.

If you continue to have issues with the care and services you receive at Roswell Park, you may contact the New York State Department of Health (NYSDOH). These complaints may include:

- Medication issues
- Delay of nursing care
- Change in medical condition that was not addressed in a timely manner
- Concerns with care provided by medical staff
- Patient safety concerns
- Admission or discharge issues
- Difficulty accessing medical records

To file a complaint with the NYSDOH, call their toll-free number 1-800-804-5447 or complete a form (available at https://www.health.ny.gov/forms/doh-4299) and mail to:

New York State Department of Health
Centralized Hospital Intake Program
Mailstop: Ca/DCS
Empire State Place
Albany, NY 12237
Email: hospinfo@health.state.ny.us

If you want to appeal the decision on your discharge from Roswell Park:

You have the right to appeal decisions made by your doctor, hospital staff, or your managed care plan. These decisions can include:

- When you are to leave the hospital
- If you believe you have not been given adequate or appropriate plans for your medical care and other services you may need after you leave the hospital
- If needed services are not in place for your return home

If you have a managed care health plan, your discharge plan will contain instructions on how to appeal this decision. You will first request and then submit an expedited appeal to your plan’s utilization review. If you are not satisfied with the outcome of that appeal request, you may contact the New York State Department of Health by calling 1-800-206-8125.
If you have Medicaid:
You may contact IPRO, an independent, not-for-profit health care evaluation and quality improvement organization. IPRO will review your medical record and discharge plan to make sure appropriate services were in place. Call IPRO toll-free at 1-800-648-4776 and a trained IPRO staff member will listen to your issue and help you decide what you can do.

If you have Medicare:
You may contact Livanta, an independent, not-for-profit health care evaluation and quality improvement organization. They will review your medical record and discharge plan to make sure appropriate services were in place. Call Livanta at 1-866-815-5440 and a trained Livanta staff member will listen to your issue and help you decide what to do.

For more information on the appeals process refer to the book included in your new patient packet titled “Your Rights as a Hospital Patient In New York State” or visit www.health.ny.gov/publications/1449/

If you have concerns about the quality of care or other services you receive from any Medicaid or Medicare provider, you may file a complaint with the Centers for Medicare and Medicaid Services (CMS). Complaints can include issues such as:

- Improper patient care such as claims of abuse to someone in the hospital
- Unsafe conditions in the hospital such as water damage or fire safety
- Uncomfortable conditions in the hospital such as rooms being too hot or cold, cold food, or poor housekeeping
- Your health care provider being unprofessional or incompetent

To learn how to file a complaint with CMS, visit www.medicare.gov and click on the tab “Claims and Appeals/File a Complaint.” You can also call the Office of Medicaid Inspector General for New York State for assistance at 1-866-881-2809.

You may also contact The Joint Commission, an independent, not-for-profit organization that accredits and certifies more than 15,000 health care organizations in the United States. You can submit your complaint online, by mail, or email. After the Joint Commission completes its review of a complaint, they inform you of any actions taken.

Office of Quality Monitoring, The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, Illinois 60181
Toll-Free: 1-800-994-6610
8:30 a.m. to 5:00 p.m., CT Monday through Friday
www.jointcommission.org/report_a_complaint.aspx
Email: complaint@jointcommission.org
As a patient in a hospital in New York State, you have the right, consistent with law, to:

1. Understand and use these rights. If for any reason you do not understand or you need help, the hospital MUST provide assistance, including an interpreter.

2. Receive treatment without discrimination as to race, age, sex, gender, sexual orientation, gender identity, religion, nationality, disability or source of payment.

3. Receive considerate and respectful care in a clean and safe environment free of unnecessary restraints.

4. Receive emergency care if you need it.

5. Be informed of the name and position of the doctor who will be in charge of your care in the hospital.

6. Know the names, positions and functions of any hospital staff involved in your care and refuse their treatment, examination or observation.

7. Identify a caregiver who will be included in your discharge planning and sharing of post-discharge care information or instruction.

8. Receive complete information about your diagnosis, treatment and prognosis.

9. Receive all the information that you need to give informed consent for any proposed procedure or treatment. This information shall include the possible risks and benefits of the procedure or treatment.

10. Receive all the information you need to give informed consent for an order not to resuscitate. You also have the right to designate an individual to give this consent for you if you are too ill to do so. If you would like additional information, please ask for a copy of the pamphlet “Deciding About Health Care - A Guide for Patients and Families.”

11. Refuse treatment and be told what effect this may have on your health.

12. Refuse to take part in research. In deciding whether or not to participate, you have the right to a full explanation.

13. Privacy while in the hospital and confidentiality of all information and records regarding your care.

14. Participate in all decisions about your treatment and discharge from the hospital. The hospital must provide you with a written discharge plan and written description of how you can appeal your discharge.

15. Review your medical record without charge and, obtain a copy of your medical record for which the hospital can charge a reasonable fee. You cannot be denied a copy solely because you cannot afford to pay.

16. Receive an itemized bill and explanation of all charges.

17. View a list of the hospital’s standard charges for items and services and the health plans the hospital participates with.

18. Challenge an unexpected bill through the Independent Dispute Resolution process.

19. Complain without fear of reprisals about the care and services you are receiving and to have the hospital respond to you and if you request it, a written response. If you are not satisfied with the hospital’s response, you can complain to the New York State Health Department. The hospital must provide you with the State Health Department telephone number.

20. Authorize those family members and other adults who will be given priority to visit consistent with your ability to receive visitors.

21. Make known your wishes in regard to anatomical gifts. Persons sixteen years of age or older may document their consent to donate their organs, eyes and/or tissues, upon their death, by enrolling in the NYS Donate Life Registry or by documenting their authorization for organ and/or tissue donation in writing in a number of ways (such as a health care proxy, will, donor card, or other signed paper). The health care proxy is available from the hospital.

Public Health Law (PHL) 2803 (1)(g) Patient’s Rights, 10 NYCRR, 405.7, 405.7(a)(1), 405.7(c)
How Roswell Uses and Shares Your Health Information

We want you to know that Roswell Park takes protecting your privacy very seriously. This notice describes how your health information may be used and shared and how you can access it. Please review it carefully.

- Roswell Park will not use or share your health information except as described in this notice.
- “Health information” includes your demographic, clinical, and biological information that does, or could reasonably, identify your health condition or payment/financial information.
- When you register or are admitted, you will be asked to sign a paper that says you received a copy of the Privacy Notice.

HOW CAN ROSWELL PARK USE OR DISCLOSE MY HEALTH INFORMATION?

We may use or disclose your health information for/to:

**Treatment:** Physicians, nurses, technicians, medical students, and departments (pharmacy, food service, lab, x-rays), that have a legitimate need in order to provide or coordinate your care.

**Treatment Alternatives:** To contact you about treatment options and health related services.

**Payment:** To confirm/manage insurance coverage, claims, and billing with your insurance company or government health payer (Medicare or Medicaid).

**Healthcare Operations:** For administrative, financial, legal, and quality improvement activities.

**Individuals designated by you:** Family members, friends, or others that you have listed who are involved in your medical care or agree to be responsible for your medical bills. Unless you direct otherwise, we may tell your family/friends your general condition and that you are an inpatient.

**Appointment Reminders:** To contact you electronically or by telephone or mail as a reminder that you have an appointment for treatment or medical care at Roswell Park.

**Hospital Directory:** We may include your name and room number in the directory while you are an inpatient. Your religious affiliation may be given to a member of the clergy. *You have the right to tell us not to use/disclose your health information in the directory or not share information with clergy.*

**Business Associates:** To business associates, individuals, or entities under contract that perform a function that needs your health information. *We maintain a written contract with each business associate that requires your information to protect your confidentiality.*
USES AND DISCLOSURES REQUIRED BY LAW

We may disclose your health information to:

REGULATORY AGENCIES: For activities authorized by law such as licensure, certification, and audits.

LAW ENFORCEMENT/LITIGATION: As required by law or in response to a valid subpoena or court order.

PUBLIC HEALTH REPORTING/DISASTER/EMERGENCY RESPONSE: To prevent or control disease, injury, or disability, or for disaster relief, as required by law.

WORKERS COMPENSATION: For a claim you have filed.

MILITARY/VETERANS: As required by military command authorities.

CORRECTIONAL FACILITY/LAW ENFORCEMENT OFFICIALS: If you are an inmate or in custody of law enforcement.

CORONERS, MEDICAL EXAMINERS, FUNERAL DIRECTORS: In case of death.

HEALTH OVERSIGHT ACTIVITIES: For audits, inspections, licensure, certification, and disciplinary actions.

OTHER USES AND DISCLOSURES

We may use or disclose your health information for:

RESEARCH: Research at Roswell Park is overseen and reviewed by the Office of Research Subject Protection (“ORSP”) and the Institutional Review Board (“IRB”). The review makes sure the study complies with regulatory and research requirements to maintain research integrity and protect the rights and welfare of study participants. If you choose to participate in a research study, you may be asked to sign a consent that will explain what health information will/may be used. In other research activities, your health information may be used or disclosed to an outside researcher after your name and other identifying information have been removed.

ORGAN/TISSUE DONATION: To organizations and other entities engaged in the procurement, banking, or transplantation of organs for the purpose of tissue donation and transplant.

FUNDRAISING: We may disclose certain information to the Roswell Park Alliance Foundation so that they can contact you for fundraising efforts. If you do not want us to contact you for fundraising, write to the Senior Gift Processor, c/o Roswell Park Comprehensive Cancer Center, Elm and Carlton Streets, Buffalo, NY 14263, or call the Foundation at 716-845-4444.

HEALTHCARE RELATED MESSAGES, EDUCATIONAL, RESEARCH OPPORTUNITIES/EVENTS: To contact you with health-related messages such as screening reminders, and educational and supportive events and resources. You can opt out of these types of notices by clicking the unsubscribe link in the notice or by calling 1-800-Roswell (1-800-767-9355).

OTHER USES/REVOCATION OF AUTHORIZATION

Any other uses and disclosures of your health information not described in this Notice will not be made without your written authorization. De-identified (your name and other identifiers are removed) is not subject to this notice and may be used and disclosed by Roswell Park for any lawful purpose.

An authorization permitting Roswell Park to use or disclose your health information can be revoked by you at any time by providing a written notice clearly identifying the
written authorization that is being revoked. You must specify the portion or all of the authorization being revoked. Deliver the revocation to the Health Information Management Department at Roswell Park. Such revocations shall be effective two (2) business days after the revocation is received by that department.

YOUR HEALTH INFORMATION RIGHTS:
You have the following rights concerning your health information maintained at Roswell Park:

Right to Confidential Communications: You can tell us how/where you want to get confidential communications. For example, you may ask that we only contact you at work or by mail, or tell us not to contact you at a certain address or telephone number.

Right to Inspect and Copy: all or part of your medical record in any format you choose. New York State law permits us to recover the costs of making and providing this copy to you.

Right to an Accounting: of certain disclosures of your health information to third parties outside of Roswell Park as provided by 45 CFR §164.528.

Right to Receive Notification: if your health information is breached.

Right to Amend: If you believe the health information we have about you is incorrect, you may ask us to amend it for as long as the information is kept in our records. You can get a written request form, and a copy of this policy, by contacting the Health Information and Medical Records Department at 716-845-5991, or by contacting your Roswell Park attending physician. We may deny such an amendment under certain circumstances.

Right to Request Restrictions: on certain uses and disclosures of your health information under 45 CFR §164.522. You have the right to restrict certain disclosures to a health plan when you pay in full for the healthcare item or service. Roswell Park may agree to honor your request but has the right to refuse for restrictions not required by law. Make the request in writing and we will respond in 10 business days.

Right to Receive Paper Copy of this Notice: If you receive this notice electronically, you are also entitled to request a paper copy. For information in Braille, another language, or other available formats, please call toll-free at 1-800-Roswell Park (1-800-767-9355) or visit our website at www.roswellpark.org.

FOR MORE INFORMATION OR TO REPORT A PROBLEM:
• If you have questions, need additional information, or wish to file a complaint, contact the Privacy Officer of Roswell Park at 716-845-7794.
• If you believe your privacy rights have been violated, you may file a complaint with Roswell Park or with the Secretary of the Department of Health and Human Services.
• All complaints must be submitted in writing.
• Federal law and Roswell Park policy prohibit retaliation against a person for filing a complaint.

Changes to this Notice:
• Roswell Park will abide by the terms of this notice currently in effect. We reserve the right to change or modify our privacy practices, provided such changes comply with applicable law, and that we provide an updated Notice of Privacy Practices.
• Roswell Park Comprehensive Cancer Center is required by federal and New York law to keep your health information private and provide you with this notice.

Notice Effective Date: The effective date of the notice is May 1, 2023.

For more information regarding this notice and your rights please see Roswell Park’s Notice of Privacy Policy at: https://www.roswellpark.org/public-notices/notice-privacy-practices
BENEFITS FOR MEMBERS OF U.S. ARMED FORCES

AID AND ATTENDANCE
Wartime Veterans, regardless of combat, and non-remarried surviving spouses may be eligible for significant financial assistance to pay for help with activities of daily living provided by a long term care facility, nursing home, or in home care provided by a family member, friend, or an entity. Eligibility is based on income, assets, and need for assistance.

BLINDNESS
Federal: Veterans receiving compensation for service-connected disability and are blind in both eyes or are in receipt of Aid and Attendance may qualify. Blindness need not be service-connected. Guide Dogs, electronic and mechanical aids are available.

State: A New York State Blind Annuity is available to legally blind wartime Veterans or their unremarried surviving spouses, who reside and are domiciled in New York State. Blindness does not need to be service-connected.

BURIAL
Federal: Financial assistance for burial and plot expenses available for eligible survivors of qualified Veterans. Burial in National Cemeteries is available to certain Veterans and family members. Claim must be filed within two years after permanent interment. The VA provides headstones or grave markers for unmarked burial sites. An American flag is available to drape the casket and be given to next of kin.

State: Payments authorized by counties for indigent NYS Veterans and certain family members; purchase of headstone also authorized.

State: A supplemental burial allowance of up to $6,000 is authorized for certain military personnel killed in combat or dying from combat wounds.

CIVIL SERVICE
Federal: Ten-point preference for eligible disabled Veterans in competitive exams only. Certain requirements waived and special priority given in certain job categories. Unremarried widow(er)s, certain spouses and mothers of disabled Veterans also are eligible for preference. Five-point preference for wartime Veterans honorably discharged.

State: Qualified disabled Veterans eligible for appointment to non-competitive State employment positions under Sections 55-c of the New York State Civil Service Law.

State and Local: Ten-point additional credit preference toward original and future appointment for disabled wartime Veterans; five-points for wartime service; and two and a half points for competitive promotional exams. Job retention rights applicable to Veterans and spouses of totally disabled Veterans.

DISABILITY BENEFITS
VA Compensation: Veterans with a disability or disease incurred or exacerbated during active service are entitled to monthly compensation payments determined by the severity of the condition or loss of earning power. Application may be made for the benefit anytime during the Veteran's lifetime. Additional monetary allowances for dependents of Veterans with 30 percent or greater disability rating.

EDUCATION
Federal: The VA administers basic education programs for Veterans and service persons seeking assistance for education or training, which may be non-contributory, contributory, or training for unemployed Veterans.
Children of Veterans (Federal): If Veteran's death or total disability is service-connected or if the disability is granted to certain service members still on active duty, the children may pursue approved courses in schools and colleges under the Dependents Education Assistance program. Orphans generally ages 18-26, receive a financial stipend for up to 45 months schooling. Certain children beginning at age 14, may be eligible for special restorative training.

Widow(er)s and Spouses (Federal): Educational benefits and financial stipends are also available to widow(er)s and spouses of certain Veterans who died of service-connected disability or who are disabled 100% from service-connected causes or for certain service members who are granted the disability while still on active duty.

State: G.I. Bill – Veterans who are not New York State residents can attend State University of New York or City University of New York colleges on the G.I. Bill and still receive the in-state tuition rate.

State: Veterans Tuition Award – Under Education Law Section 669-a, NY residents who are “combat Veterans” of the Vietnam, Persian Gulf, and Afghanistan conflicts, or who have received an Expeditionary Medal, may be eligible to receive the NYS Veterans’ award per semester will equal to the amount of undergraduate tuition charged by SUNY to NYS residents or actual tuition, whichever is less.

State: Child of a Veteran Award provides eligible children of deceased Veterans, or those service-connected disabled of 40% or greater, or those classified as former prisoners of war, or as missing in action, a non-competitive award of $450 a year.

State: Military Service Recognition Scholarship (MSRS) Available to certain dependents of military personnel killed, severely disabled or missing in action while serving in combat or a combat zone of operation since Aug. 2, 1990.

EMPLOYMENT & TRAINING
As guaranteed by the New York State Veterans Bill of Rights for Employment Services, Veterans are entitled to priority service at all New York State Department as for employment counseling, vocational testing and other services. Veterans receive special priority for all services and training funded by the Workforce Investment Act. For more information call 1-800-342-3358 or contact your nearest State Labor office.

GOLD STAR PARENTS ANNUITY
New York State provides an annuity payment of $500 per parent, up to $1000 per deceased Veteran for Gold Star Parents (as defined in 10 USC 1126) who reside and are domiciled in New York State.

HEALTH CARE
Hospitalization: VA facilities give the highest priority for medical care to those Veterans who are: rated service-connected disabled; retired by disability from active duty; were awarded the Purple Heart; in receipt of VA pension; are eligible for Medicaid; are former POW’s; in need of care for a condition related to exposure to dioxin or other toxic substance (Agent Orange) or Gulf War diseases, or exposure to ionizing radiation while on active duty. Non-service connected Veterans may be treated if facility resources allow, and may be subject to a test of financial means and a co-payment.

Veterans who served in combat locations since Nov. 11, 1998 are eligible for free health care for five years following discharge for conditions potentially related to combat service.

Outpatient Medical Treatment: VA provides medical services to eligible Veterans on an outpatient basis within the limits of the facilities.

HOMES (STATE) FOR VETERANS
The Homes for Veterans Program offers low interest rate mortgage programs and additional benefits to qualified Veterans making homeownership more attainable for Veterans by relaxing eligibility requirements, eliminating fees, and providing closing cost assistance. Co-Op’s eligible.

HOME LOAN GUARANTY
Federal: Certain Veterans and spouses are eligible for GI loans for homes, condominiums and manufactured homes. Participating financial institutions receive a guarantee from the VA covering part of the loan in the event of default on repayment. Applicants must apply for a certificate of eligibility.

INSURANCE
Holders of USGLI, NSLI and VSLI policies can obtain information concerning conversion, beneficiary changes, loans and disability riders from their local State Veteran
Counseling Center. Service-members with SGLI have 120 days following separation from service to convert to a permanent insurance plan.

LICENSES & PERMITS
Veterans with a 40% or greater disability rating are eligible for low-cost hunting and fishing licenses, and free use of state parks, historic sites and recreation sites.

NURSING HOME CARE
Nursing Home (Domiciliary) Care (Federal): Admission limited to eligible Veterans who are disabled, unable to earn a living and in need of medical treatment and full care other than hospitalization. Nursing home care can be authorized for a limited period on referral from VA medical centers.

State Veterans Homes: The New York State Department of Health operates four state Veterans homes for Veterans, spouses and certain parents: a 242-bed Veterans home at Oxford, Chenango County, a 250-bed Home at St. Albans, Queens; a 126-bed Home in Batavia, Genesee County; and a 250-bed home at Montrose, Westchester County. A 350-bed Veterans Home on the campus of SUNY at Stony Brook, Long Island is operated by the University’s Health Sciences Center. Health care and skilled nursing services are available at all facilities.

PENSION BENEFITS
VA Disability Pension (Non-Service Connected): A monthly pension is payable to eligible wartime Veterans, or surviving spouses, with limited income and non-service-connected disabilities that are permanent and totally disabling. Veterans must be determined to be permanently and totally disabled for pension purposes. Payments based on annual income.

PROPERTY TAX EXEMPTION
Partial exemption from real property taxes is based on wartime or “Cold War era” service, combat and expeditionary duty, and degree of service-connected disability. Applications must be filed before the local Taxable Status Day. Qualifying surviving spouses may file for benefit based on their spouse’s military service. Gold Star parents may be eligible, subject to local statute. Exemption applies to local and county property taxes and may apply to school taxes.

RE-EMPLOYMENT
Application to former employer for restoration to pre-military position, other than temporary employment, should be made within 90 days of separation. Job reinstatement is for like seniority, status and pay. Reservists after initial training must seek reinstatement within 31 days.

REVIEW OF DISCHARGE
Military Boards of Review have authority to correct and upgrade most discharges based on facts presented for consideration.

SPECIALY ADAPTED HOMES
Federal: Certain seriously disabled or blinded Veterans may be eligible for a grant to build or adapt their home to meet the wheelchair needs or other adaptations for the Veteran’s disability.

State: Seriously disabled Veterans who are eligible to receive federal funds to adapt their homes are exempt from local property taxes, including school taxes and special charges.

SURVIVORS’ BENEFITS
VA Dependency and Indemnity Compensation (DIC): DIC payments are payable to eligible spouses, unmarried children under 18, certain children pursuing higher education, certain helpless children, and dependent parents of Veterans whose death was service-connected. Benefits are discontinued upon remarriage. Annual income of parents is an eligibility factor for parental DIC.

VA Surviving Spouse Pension (Non-Service-Connected Death): Certain surviving spouses and children of a deceased wartime Veteran may be eligible for a death pension. Amount depends on monthly income and, in some instances, net worth. Minor children may be eligible even though spouse remarries.

VOCATIONAL REHABILITATION
Federal: Entitlement to vocational rehabilitation benefits — including institutions of higher education, trade schools, apprenticeship programs and on-the-job training are available for eligible Veterans with service-connected disabilities.

State: The Adult Career and Continuing disabled Veterans a program of vocational evaluation, consultation and training.
# FACILITIES IN NEW YORK

## Veterans Health Administration - VISN Offices

<table>
<thead>
<tr>
<th>Station ID</th>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>10N2</td>
<td>VISN 2: NY/NJ VA Health Care Network</td>
<td>130 W. Kingsbridge Road, Building 16 Bronx, NY 10468</td>
<td>718-741-4134</td>
</tr>
</tbody>
</table>

## Veterans Health Administration - VISN 2: NY/NJ VA Health Care Network

<table>
<thead>
<tr>
<th>Station ID</th>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>620</td>
<td>VA Hudson Valley Health Care System</td>
<td>2094 Albany Post Rd. Montrose, NY 10548</td>
<td>914-737-4400</td>
</tr>
<tr>
<td>630</td>
<td>VA NY Harbor Healthcare System</td>
<td>423 East 23rd Street New York, NY 10010</td>
<td></td>
</tr>
<tr>
<td>528</td>
<td>VA Western New York Healthcare System</td>
<td>3495 Bailey Avenue Buffalo, NY 14215</td>
<td>716-834-9200 or 800-532-8387</td>
</tr>
<tr>
<td>528A8</td>
<td>Albany VA Medical Center: Samuel S. Stratton</td>
<td>113 Holland Avenue Albany, NY 12208</td>
<td>518-626-5000</td>
</tr>
<tr>
<td>528A6</td>
<td>Bath VA Medical Center</td>
<td>76 Veterans Avenue Bath, NY 14810</td>
<td>607-664-4000</td>
</tr>
<tr>
<td>630A4</td>
<td>Brooklyn Campus of the VA NY Harbor Healthcare</td>
<td>800 Poly Place Brooklyn, NY 11209</td>
<td>718-836-6600</td>
</tr>
<tr>
<td>528A5</td>
<td>Canandaigua VA Medical Center</td>
<td>400 Fort Hill Avenue Canandaigua, NY 14424</td>
<td>585-394-2000</td>
</tr>
<tr>
<td>620A4</td>
<td>Castle Point Campus of the VA Hudson Valley Health</td>
<td>41 Castle Point Road Wappingers Falls, NY 12590</td>
<td>845-831-2000</td>
</tr>
<tr>
<td>620</td>
<td>Franklin Delano Roosevelt Campus of the VA</td>
<td>2094 Albany Post Rd. Montrose, NY 10548</td>
<td>914-737-4400</td>
</tr>
<tr>
<td>526</td>
<td>James J. Peters VA Medical Center (Bronx, NY)</td>
<td>130 West Kingsbridge Road Bronx, NY 10468</td>
<td>718-584-9000</td>
</tr>
<tr>
<td>630</td>
<td>Manhattan Campus of the VA NY Harbor Healthcare</td>
<td>423 East 23rd Street New York, NY 10010</td>
<td>212-686-7500</td>
</tr>
<tr>
<td>632</td>
<td>Northport VA Medical Center</td>
<td>79 Middleville Road Northport, NY 11768</td>
<td>631-261-4400</td>
</tr>
<tr>
<td>528A7</td>
<td>Syracuse VA Medical Center</td>
<td>800 Irving Avenue Syracuse, NY 13210</td>
<td>315-425-4400</td>
</tr>
<tr>
<td>528A4</td>
<td>VA Western New York Healthcare System at Batavia</td>
<td>222 Richmond Avenue Batavia, NY 14020</td>
<td>585-297-1000</td>
</tr>
<tr>
<td>528</td>
<td>VA Western New York Healthcare System at Buffalo</td>
<td>3495 Bailey Avenue Buffalo, NY 14215</td>
<td>716-834-9200 or 800-532-8387</td>
</tr>
<tr>
<td>630A5</td>
<td>St. Albans Community Living Center</td>
<td>179-00 Linden Blvd. &amp; 179 Street Jamaica, NY 11425</td>
<td>718-526-1000</td>
</tr>
<tr>
<td>528</td>
<td>Behavioral Health Facility</td>
<td>620 Erie Blvd West Syracuse, NY 13204</td>
<td>315-425-4400 x53463</td>
</tr>
<tr>
<td>528G5</td>
<td>Auburn VA Outpatient Clinic</td>
<td>17 Lansing Street Auburn, NY 13021</td>
<td>315-294-7300</td>
</tr>
<tr>
<td>528G3</td>
<td>Bainbridge VA Outpatient Clinic</td>
<td>109 North Main Street Bainbridge, NY 13733</td>
<td>607-967-8590</td>
</tr>
<tr>
<td>Code</td>
<td>Name</td>
<td>Address</td>
<td>Phone</td>
</tr>
<tr>
<td>-------</td>
<td>-------------------------------------------</td>
<td>-------------------------------------------------------------------------</td>
<td>--------------</td>
</tr>
<tr>
<td>632HC</td>
<td>Bay Shore Clinic</td>
<td>132 East Main Street Bay Shore, NY 11706</td>
<td>631-754-7978</td>
</tr>
<tr>
<td>528GN</td>
<td>Binghamton VA Outpatient Clinic</td>
<td>203 Court Street Binghamton, NY 13901</td>
<td>607-772-9100</td>
</tr>
<tr>
<td>528</td>
<td>CANI</td>
<td>Watertown Center Watertown, NY 13601</td>
<td>315-425-4400 x58158</td>
</tr>
<tr>
<td>620GB</td>
<td>Carmel Community Clinic/ Putnam County</td>
<td>1875 Route 6, Sterling Bank, (2nd Floor) Carmel, NY 10512</td>
<td>845-228-5291</td>
</tr>
<tr>
<td>528G7</td>
<td>Catskill VA Outpatient Clinic</td>
<td>Columbia Greene Medical Arts Building, Suite D305, 159 Jefferson Hgts Catskill, NY 12414</td>
<td>518-626-5240</td>
</tr>
<tr>
<td>528GY</td>
<td>Clifton Park VA Outpatient Clinic</td>
<td>963 Route 146 Clifton Park, NY 12065</td>
<td>518-383-8506</td>
</tr>
<tr>
<td>528GC</td>
<td>Dunkirk VA Outpatient Clinic</td>
<td>1170 Central Avenue Dunkirk, NY 14048</td>
<td>716-203-6474</td>
</tr>
<tr>
<td>632GA</td>
<td>East Meadow Clinic</td>
<td>2201 Hempstead Turnpike, Building Q East Meadow, NY 11554</td>
<td>631-754-7978</td>
</tr>
<tr>
<td>620GH</td>
<td>Eastern Dutchess Pine Plains Community Clinic</td>
<td>2881 Church St, Rt 199 Pine Plains, NY 12567</td>
<td>518-398-9240</td>
</tr>
<tr>
<td>528G4</td>
<td>Elmira VA Outpatient Clinic</td>
<td>1316 College Avenue Elmira, NY 14901</td>
<td>877-845-3247</td>
</tr>
<tr>
<td>528G6</td>
<td>Fonda VA Outpatient Clinic</td>
<td>2623 State Highway 30A Fonda, NY 12068</td>
<td>518-853-1247</td>
</tr>
<tr>
<td>528GT</td>
<td>Glens Falls VA Outpatient Clinic</td>
<td>101 Ridge Street Glens Falls, NY 12801</td>
<td>518-798-6066</td>
</tr>
<tr>
<td>620GD</td>
<td>Goshen Community Clinic</td>
<td>30 Hatfield Lane, Suite 204 Goshen, NY 10924</td>
<td>845-294-6927</td>
</tr>
<tr>
<td>630GA</td>
<td>Harlem Community Clinic</td>
<td>55 West 125th Street New York, NY 10027</td>
<td>646-273-8125</td>
</tr>
<tr>
<td>528GB</td>
<td>Jamestown VA Outpatient Clinic</td>
<td>321 Hazeltine Avenue Jamestown, NY 14701</td>
<td>716-338-1511</td>
</tr>
<tr>
<td>528GZ</td>
<td>Kingston VA Outpatient Clinic</td>
<td>101 Frank Sottile Boulevard Kingston, NY 12401</td>
<td>845-331-8322</td>
</tr>
<tr>
<td>528GQ</td>
<td>Lackawanna VA Outpatient Clinic</td>
<td>1234 Abbott Road Lackawanna, NY 14218</td>
<td>716-821-7815</td>
</tr>
<tr>
<td>528GK</td>
<td>Lockport VA Outpatient Clinic</td>
<td>5725 South Transit Road Lockport, NY 14094</td>
<td>716-438-3890</td>
</tr>
<tr>
<td>528G1</td>
<td>Malone VA Outpatient Clinic</td>
<td>3372 State Route 11, Main Street Malone, NY 12953</td>
<td>518-483-1529</td>
</tr>
<tr>
<td>528GL</td>
<td>Massena VA Outpatient Clinic</td>
<td>6100 St. Lawrence Centre Massena, NY 13662</td>
<td>315-705-6666</td>
</tr>
<tr>
<td>620GF</td>
<td>Monticello Community Clinic</td>
<td>55 Sturgis Road Monticello, NY 12701</td>
<td>845-791-4936</td>
</tr>
<tr>
<td>620GA</td>
<td>New City Community Clinic</td>
<td>345 North Main Street, Upper Level New City, NY 10956</td>
<td>845-634-8942</td>
</tr>
<tr>
<td>528GD</td>
<td>Niagara Falls VA Outpatient Clinic</td>
<td>1300 Pine Avenue Niagara Falls, NY 14301</td>
<td>716-862-8580</td>
</tr>
<tr>
<td>528GR</td>
<td>Olean VA Outpatient Clinic</td>
<td>VA Outpatient Clinic, 465 North Union Street Olean, NY 14760-2658</td>
<td>716-373-7709</td>
</tr>
<tr>
<td>Location</td>
<td>Clinic Name</td>
<td>Address</td>
<td>Phone</td>
</tr>
<tr>
<td>------------</td>
<td>--------------------------------------</td>
<td>----------------------------------------------</td>
<td>-----------</td>
</tr>
<tr>
<td>Oswego VA Outpatient Clinic</td>
<td>437 State Route 104 E Oswego, NY 13126</td>
<td>315-207-0120</td>
<td></td>
</tr>
<tr>
<td>Patchogue Community Clinic</td>
<td>4 Phyllis Drive Patchogue, NY 11772</td>
<td>631-754-7978</td>
<td></td>
</tr>
<tr>
<td>Plattsburgh VA Outpatient Clinic</td>
<td>5180 N. Catherine Street Plattsburgh, NY 12901</td>
<td>518-561-6247</td>
<td></td>
</tr>
<tr>
<td>Port Jervis Community Clinic</td>
<td>150 Pike St. Port Jervis, NY 12771</td>
<td>845-856-5396</td>
<td></td>
</tr>
<tr>
<td>Poughkeepsie Community Clinic</td>
<td>488 Freedom Plains Rd., Suite 120 Poughkeepsie, NY 12603</td>
<td>845-452-5151</td>
<td></td>
</tr>
<tr>
<td>Riverhead Clinic</td>
<td>300 Center Drive Riverhead, NY 11901</td>
<td>631-754-7978</td>
<td></td>
</tr>
<tr>
<td>Rochester VA Outpatient Clinic</td>
<td>465 Westfall Road Rochester, NY 14620</td>
<td>585-463-2600</td>
<td></td>
</tr>
<tr>
<td>Rome - Donald J. Mitchell VA Outpatient Clinic</td>
<td>125 Brookley Road, Building 510 Rome, NY 13441</td>
<td>315-334-7100</td>
<td></td>
</tr>
<tr>
<td>Saranac Lake</td>
<td>33 Depot St. Saranac Lake, NY 12983</td>
<td>518-626-5237</td>
<td></td>
</tr>
<tr>
<td>Schenectady VA Outpatient Clinic</td>
<td>1346 Gerling Street, Sheridan Plaza Schenectady, NY 12308</td>
<td>518-346-3334</td>
<td></td>
</tr>
<tr>
<td>Springville</td>
<td>321 South Cascade Drive Suite 107 Springville, NY 14141</td>
<td>716-592-2409</td>
<td></td>
</tr>
<tr>
<td>Staten Island Community Clinic</td>
<td>1150 South Ave, 3rd Floor, Suite 301 Staten Island, NY 10314</td>
<td>718-836-6600 x1502</td>
<td></td>
</tr>
<tr>
<td>Thomas B. Noonan Community Clinic (Queens)</td>
<td>47-01 Queens Blvd, Room 301 Sunnyside, NY 11104</td>
<td>718-741-4800</td>
<td></td>
</tr>
<tr>
<td>Tompkins/Cortland County</td>
<td>1451 Dryden Road Freeville, NY 13068</td>
<td>607-347-4101</td>
<td></td>
</tr>
<tr>
<td>Troy VA Outpatient Clinic</td>
<td>295 River Street Troy, NY 12180</td>
<td>518-274-7707</td>
<td></td>
</tr>
<tr>
<td>Valley Stream Clinic</td>
<td>99 South Central Avenue Valley Stream, NY 11580</td>
<td>631-754-7978</td>
<td></td>
</tr>
<tr>
<td>Watertown VA Outpatient Clinic</td>
<td>144 Eastern Blvd. Watertown, NY 13601</td>
<td>315-221-7026</td>
<td></td>
</tr>
<tr>
<td>Wellsville VA Outpatient Clinic</td>
<td>3458 Riverside Drive, Route 19 Wellsville, NY 14895</td>
<td>607-664-4660</td>
<td></td>
</tr>
<tr>
<td>Westport</td>
<td>7426 NYS Route 9N Westport, NY 12993</td>
<td>518-626-5236</td>
<td></td>
</tr>
<tr>
<td>White Plains Community Clinic</td>
<td>23 South Broadway White Plains, NY 10601</td>
<td>718-741-4300</td>
<td></td>
</tr>
<tr>
<td>Yonkers Community Clinic</td>
<td>124 New Main St. Yonkers, NY 10701</td>
<td>718-741-4400</td>
<td></td>
</tr>
<tr>
<td>Albany Vet Center</td>
<td>17 Computer Drive West Albany, NY 12205</td>
<td>518-626-5130 or 877-927-8387</td>
<td></td>
</tr>
<tr>
<td>Babylon Vet Center</td>
<td>100 West Main Street Babylon, NY 11702</td>
<td>631-661-3930 or 877-927-8387</td>
<td></td>
</tr>
<tr>
<td>Binghamton Vet Center</td>
<td>53 Chenango Street Binghamton, NY 13901</td>
<td>607-722-2393</td>
<td></td>
</tr>
<tr>
<td>Bronx Vet Center</td>
<td>2471 Morris Ave., Suite 1A Bronx, NY 10468</td>
<td>718-367-3500</td>
<td></td>
</tr>
<tr>
<td>Station ID</td>
<td>Facility</td>
<td>Address</td>
<td>Phone</td>
</tr>
<tr>
<td>-----------</td>
<td>----------</td>
<td>---------</td>
<td>-------</td>
</tr>
<tr>
<td>0105V</td>
<td>Brooklyn Vet Center</td>
<td>25 Chapel St. Suite 604 Brooklyn, NY 11201</td>
<td>718-630-2830 or 877-927-8387</td>
</tr>
<tr>
<td>0107V</td>
<td>Buffalo Vet Center</td>
<td>2372 Sweet Home Road, Suite 1 Buffalo, NY 14228</td>
<td>716-862-7350</td>
</tr>
<tr>
<td>133</td>
<td>Harlem Vet Center</td>
<td>2279 - 3rd Avenue, 2nd Floor New York, NY 10035</td>
<td>646-273-8139 or 877-927-8387</td>
</tr>
<tr>
<td>106</td>
<td>Manhattan Vet Center</td>
<td>519 8th Avenue, Suite 2401 New York, NY 10018</td>
<td>212-951-6866</td>
</tr>
<tr>
<td>139</td>
<td>Middletown Vet Center</td>
<td>726 East Main Street, Suite 203 Middletown, NY 10940</td>
<td>845-342-9917</td>
</tr>
<tr>
<td>0138V</td>
<td>Nassau Vet Center</td>
<td>970 South Broadway Hicksville, NY 11801</td>
<td>516-348-0088</td>
</tr>
<tr>
<td>109</td>
<td>Queens Vet Center</td>
<td>75-10B 91 Avenue Woodhaven, NY 11421</td>
<td>718-296-2871 or 877-927-8387</td>
</tr>
<tr>
<td>124</td>
<td>Rochester Vet Center</td>
<td>2000 S. Winton Road, Bldg 5, Ste. 201 Rochester, NY 14618</td>
<td>585-393-7608</td>
</tr>
<tr>
<td>132</td>
<td>Staten Island Vet Center</td>
<td>60 Bay Street Staten Island, NY 10301</td>
<td>718-816-4499</td>
</tr>
<tr>
<td>131</td>
<td>Syracuse Vet Center</td>
<td>109 Pine Street, Suite 101 Syracuse, NY 13210</td>
<td>315-478-7127 or 877-927-8387</td>
</tr>
<tr>
<td>135</td>
<td>Watertown Vet Center</td>
<td>1511 Washington Street, Suite A Watertown, NY 13601</td>
<td>315-782-5479</td>
</tr>
<tr>
<td>123</td>
<td>Westchester Vet Center</td>
<td>117 East Stevens Avenue, Suite 201 Valhalla, NY 10595</td>
<td>914-682-6250</td>
</tr>
</tbody>
</table>

**Veterans Benefits Administration – North Atlantic District**

<table>
<thead>
<tr>
<th>Station ID</th>
<th>Facility</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>306</td>
<td>New York Regional Benefit Office</td>
<td>245 W Houston St. New York, NY 10014</td>
<td>800-827-1000</td>
</tr>
<tr>
<td>307</td>
<td>Buffalo Regional Benefit Office</td>
<td>130 S. Elmwood Avenue Buffalo, NY 14202-2478</td>
<td>800-827-1000</td>
</tr>
<tr>
<td>307</td>
<td>Intake Site At Fort Drum</td>
<td>Fort Drum Outbased Office/Dept of VA Fort Drum, NY 13602</td>
<td></td>
</tr>
<tr>
<td>88</td>
<td>Albany Rural Cemetery Soldiers' Lot</td>
<td>Cemetery Avenue Albany, NY 12204</td>
<td>518-581-9128</td>
</tr>
<tr>
<td>803</td>
<td>Bath National Cemetery</td>
<td>VA Medical Center, San Juan Avenue Bath, NY 14810</td>
<td>607-664-4853</td>
</tr>
<tr>
<td>805</td>
<td>Calverton National Cemetery</td>
<td>210 Princeton Boulevard Calverton, NY 11933</td>
<td>631-727-5410</td>
</tr>
<tr>
<td>808</td>
<td>Cypress Hills National Cemetery</td>
<td>625 Jamaica Avenue Brooklyn, NY 11208</td>
<td>631-454-4949</td>
</tr>
<tr>
<td>917</td>
<td>Gerald B. H. Solomon Saratoga National Cemetery</td>
<td>200 Duell Road Schuylerville, NY 12871-1721</td>
<td>518-581-9128</td>
</tr>
<tr>
<td>815</td>
<td>Long Island National Cemetery</td>
<td>2040 Wellwood Avenue Farmingdale, NY 11735-1211</td>
<td>631-454-4949</td>
</tr>
<tr>
<td>824</td>
<td>Woodlawn National Cemetery</td>
<td>1825 Davis Street Elmira, NY 14901</td>
<td>607-732-5411</td>
</tr>
</tbody>
</table>
DISCRIMINATION IS AGAINST THE LAW

Roswell Park Comprehensive Cancer Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Roswell Park does not exclude people or treat them differently because of race, age, sex, gender, sexual orientation, gender identity, religion, nationality or disability.

Roswell Park Comprehensive Cancer Center:
- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, braille)

- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Language Assistance Coordinator at 716-845-8022.

If you believe that Roswell Park has failed to provide these services or discriminated in another way on the basis of race, age, sex, gender, sexual orientation, gender identity, religion, nationality or disability, you can file a grievance with:

Office of Diversity, Equity and Inclusion
Roswell Park Comprehensive Cancer Center
Elm & Carlton Streets,
Buffalo, New York 14063
Telephone: 716-845-4567
Fax: 716-845-4820
E-mail: diversity@roswellpark.org

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the Office of Diversity, Equity and Inclusion, is available to help you.

You can also file a civil rights complaint with the US Department of Health and Human Services, Office for Civil Rights – electronically through the Office for Civil Rights Complaint Portal, available at www.ocportal.hhs.gov/ocr/smartscreen/main.jsf, or by mail or phone at:
US Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building,
Washington, DC 20201
1-800-368-1019
1-800-537-7697 (TDD)
Complaint forms are available at: www.hhs.gov/ocr/office/file/index.html.
LANGUAGE SERVICES

English: If you do not speak English, we have free language assistance services available. Call 716-845-8022.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 716-845-8022.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 716-845-8022。

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 716-845-8022.


Yiddish: איזנערואם אָין גע רעד אַראָפֿ, זען אַראָפֿ מיט האַראָפֿ ניט. טע לייטראָפֿ פון קרָסאָ שטמעאָה. 716-845-8022

Bengali: লক্ষ করুন: যদি আপনি বাংলা বক্তৃতা করতে পারেন, তাহলে বিনস্ট্রো আপনার সাহায্য প্রত্যেক প্রক্রিয়া। কল করুন 716-845-8022


Arabic: الاتصال على الرقم 716-845-8022.


Greek: ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, υπάρχουν στη διάθεσή σας υπηρεσίες γλωσσικής υποστήριξης που παρέχονται δωρεάν. Τηλεφωνήστε στο νούμερο 716-845-8022.


Burmese:

ဗုဒ္ဓဟူး - အာဖရိကန် အိုလ်ထရိုးစ် အိမ်မှ သားတို့သည် ဆိုရ်ဆိုး အကြောင်း ဖျင် ဝယ်ယူရန် 716-845-8022 လိုင် ဖျင်၍နိုင်ပါသည်။


Nepali: ध्यान दिन्नुहोस्: तपाईं नेपाली बोल्नेपछि भने तपाईको निप्पत सहायता सेवाहरू र भ्रमण र ध्वनि आद्रै 716-845-8022 मा फोन गर्नुहोस्।

Karen

ฟังต่างถ้อยได้ฟรี: ถ้าคุณพูดภาษาเกวียน, คุณมีสิทธิ์ติดต่อบนช่องทางต่าง ๆ ฟรี 716-845-8022.