



## **Your Guide to the Breast Surgery, Oncology, and High Risk Program Center's Automated Phone System**

Our phone system is designed to more efficiently handle incoming phone calls and better manage your care. Here are a few tips to help you navigate the system:

- You can reach the Breast Center at  
**716-845-3152**
- You can reach the Breast Resource Center at  
**716-845-4432**
- Our office hours are from  
**8:00am – 5:00pm, Monday through Friday**
- After business hours, on weekends or holidays, call  
**716-845-2300**

When you call the Breast Center, you will be given the following options:

- **Press 1 for appointments**
- **Press 2 for prescription refills. Please have the following information ready:**
  - ✓ Your first and last name and telephone number
  - ✓ Your medical record number or date of birth
  - ✓ Your medication name
  - ✓ Name and phone number of your pharmacy
- **Press 3 if you are a physician or calling from a physician's office**
- **Press 4 to speak with a nurse**

If you leave us a message at any time, please speak clearly and be sure to include the following:

- Your full name
- Your medical record number (found on your green Roswell Park ID card) or your date of birth
- Your phone number, including area code
- Your doctor's name:

**Surgery**

Dr. Takabe

Dr. Edge

Dr. Cappuccino

Dr. Young

Dr. Ito

**Medical Oncology**

Dr. Levine

Dr. O'Connor

Dr. Early

Dr. Gandhi



**PATIENT  
EDUCATION**