When You Have Medical Questions

IF YOU ARE IN A LIFE THREATENING SITUATION, CALL 911.

Who do I call if I have a medical issue or question?

- Call your Roswell Park Ambulatory Center with any questions about your cancer treatments, side effects, appointments, or prescription refills.
- Call your Primary Care Physician for any medical questions not connected to your cancer.

What do I do if I have an urgent or life threatening symptoms?

- Urgent (but not life-threatening): Call your Roswell Park Ambulatory Center. Your call will be answered by Roswell Park’s nurse triage line or our Central Access Call Center. If it is determined you need to be seen, your doctor may refer you to Roswell’s Acute Treatment Center (ATC).
- Emergency: Call 911 or go to your nearest hospital emergency department. Bring your Roswell Park “green card” (ID card) with you and let the ER staff know the last time you were treated at Roswell Park.

Should I call Roswell if I go to the ER?

- If you go to an emergency room and/or are admitted to another hospital, notify us by calling your Roswell Park Ambulatory Center.
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