Preparing For Home
A Discharge and Telephone Guide for Patients on 7 West

At the Hospital
When you are ready to be discharged from the hospital, we want to assure you that you are healthy enough to go home and make sure that you are fully prepared. You may be sent home with challenging home care instructions and we want you and your caregivers to feel confident in your ability to provide care at home.

Here are some tips on how to have a smooth transition:
• Write down any questions you have for your doctor or nurse before you leave.
• Make sure you have received your written discharge instructions from your doctor and that you and your caregivers have had time to discuss them with your nurse.
• If you think you will need assistance when you get home, please ask your nurse to contact your Case Manager, who can help you arrange home care services.

At Home
Call the 7 West Nursing Station at 716-845-2386 if any issues arise before your first post op appointment in your Center. Please don’t hesitate to call us with questions or concerns.
All numbers are area code 716 unless otherwise indicated.

**GI Patients**
GI Medicine and Surgery........................................845-4005

**STS Patients**
Soft Tissue Medicine and Surgery...............................845-3180

**URS Patients**
Urology Medicine and Surgery....................................845-3159

**General**

**Central Access Center (24/7)**..................................845-2300
Roswell general & event info....................1-800-ROSWELL (767-9355)
Social Work..........................................................845-8022
Survivorship & Supportive Care.................................845-4800
Resource Center for Patients and Families.......................845-8659
Tobacco Treatment Services (patients).......................845-1300 ext. 7851
New York State Quitline.................................866-NY-QUITS (866-697-8487)
Public Safety (Security)............................................845-3069
Medical Records/Release of Information.....................845-5990 or 8729
Financial Assistance.................................................845-4782
Patient Accounts - Hospital bill.................................845-8220
Patient Accounts - Physician bill...............................877-375-3784
Social Security Assistance.......................................845-5969

**Disability Forms Assistance**
(Last name begins with A-M).................................845-1623
(Last name begins with N-Z).................................845-5969