Preparing For Home A Discharge and Telephone Guide for Patients on 6 West

At the Hospital

When you are ready to be discharged from the hospital, we want to assure you that you are healthy enough to go home and make sure that you are fully prepared. You may be sent home with challenging home care instructions and we want you and your caregivers to feel confident in your ability to provide care at home.

Here are some tips on how to have a smooth transition:

- Write down any questions you have for your doctor or nurse before you leave.
- Make sure you have received your written discharge instructions from your doctor and that you and your caregivers have had time to discuss them with your nurse.
- If you think you will need assistance when you get home, please ask your nurse to contact your Case Manager, who can help you arrange home care services.

At Home

Call the 6 West Nursing Station at 716-845-4562 if any issues arise before your first post op appointment in your Center. Please don’t hesitate to call us with questions or concerns.

Your Ambulatory Center

GI Patients - GI Medicine and Surgery 716-845-4005
STS Patients - Soft Tissue Medicine and Surgery 716-845-3180
Urology Patients – GU Medicine and Surgery 716-845-3159

General Roswell Phone Numbers

Central Access Call Center (24/7) 716-845-2300
Roswell general & event info 1-800-ROSWELL (767-9355)
Social Work 716-845-8022
Survivorship & Supportive Care 716-845-4800
Rehabilitation Services (OT, PT) 716-845-3271
11 Day Power Play Cancer Resource Center 716-845-8659
Tobacco Treatment Services 716-845-1300 ext. 7851
New York State Quitline 866-NY-QUITS (866-697-8487)
Public Safety (Security) 716-845-3069
Medical Records/Release of Information 716-845-5990 or 8729
Financial Assistance 716-845-4782
Patient Accounts - Hospital bill 716-845-8220
Patient Accounts - Physician bill 1-877-375-3784
Patient Advocates 716-845-1365 or 716-845-2981
Social Security Assistance 716-845-5969
Disability Forms Assistance 716-845-1623 or 845-5969