

## **Preparing For Home A Discharge and Telephone Guide for Patients on 6 West**

### **At the Hospital**

When you are ready to be discharged from the hospital, we want to assure you that you are healthy enough to go home and make sure that you are fully prepared. You may be sent home with challenging home care instructions and we want you and your caregivers to feel confident in your ability to provide care at home.

Here are some tips on how to have a smooth transition:

- Write down any questions you have for your doctor or nurse before you leave.
- Make sure you have received your written discharge instructions from your doctor and that you and your caregivers have had time to discuss them with your nurse.
- If you think you will need assistance when you get home, please ask your nurse to contact your Case Manager, who can help you arrange home care services.

### **At Home**

Call the 6 West Nursing Station at **716-845-4562** if any issues arise before your first post op appointment in your Center. Please don't hesitate to call us with questions or concerns.

#### **Your Ambulatory Center**

GI Patients - GI Medicine and Surgery **716- 845-4005**

STS Patients - Soft Tissue Medicine and Surgery **716-845-3180**

Urology Patients – GU Medicine and Surgery **716-845-3159**

#### **General Roswell Phone Numbers**

Central Access Call Center (24/7) **716-845-2300**

Roswell general & event info **1-800-ROSWELL (767-9355)**

Social Work **716- 845-8022**

Survivorship & Supportive Care **716-845-4800**

Rehabilitation Services (OT, PT) **716-845-3271**

11 Day Power Play Cancer Resource Center **716- 845-8659**

Tobacco Treatment Services **716-845-1300 ext. 7851**

New York State Quitline **866-NY-QUITS (866-697-8487)**

Public Safety (Security) **716-845-3069**

Medical Records/Release of Information **716-845-5990 or 8729**

Financial Assistance **716-845-4782**

Patient Accounts - Hospital bill **716-845-8220**

Patient Accounts - Physician bill **1-877-375-3784**

Patient Advocates **716-845-1365 or 716-845-2981**

Social Security Assistance **716-845-5969**

Disability Forms Assistance **716-845-1623 or 845-5969**