

Q&A

Questions & Answers

about the

Community Cancer Resource Center



WHAT IS THE COMMUNITY CANCER RESOURCE CENTER (CCRC)?

The CCRC helps visitors become active participants in their health care with appropriate, accurate, and up-to-date information on cancer screening, prevention, diagnosis, treatment, clinical trials and supportive care. Trained cancer information specialists use easy-to-understand terms to explain medical information and provide each visitor with a thorough and personalized experience.

CCRC resources are conveniently organized in sections with the same titles as the clinics (e.g., skin cancer information would be available in the Dermatology Section).

WHO USES THE CCRC?

The CCRC is open to everyone in the community. Age-appropriate (as well as some gender-specific and culturally-sensitive) materials are available to cancer patients, their friends and families, health professionals, students, and the general public. You do not have to be a patient at Roswell Park to use the services of the CCRC.



HOW IS THE CCRC MADE POSSIBLE?

The CCRC is made possible, in part, through the generosity of West-Herr Automotive Group, Inc. Donations from visitors and the community also assist in the purchasing of resources and services.



WHAT TYPE OF SERVICES DOES THE CCRC OFFER?

- Computers with Internet access
- Assistance (if needed) for visitors who wish to set up e-mail accounts
- Network printer
- Free publications from RPCI, the National Cancer Institute, American Cancer Society, Leukemia and Lymphoma Society, and other national organizations
- Lending library where all materials can be signed out and taken home for up to two weeks
- Audiocassette and compact disc players
- A wig, turban, and scarf boutique which provides one new wig per year at no cost to patients experiencing hair loss due to cancer treatment (a second wig may be purchased)
- Suggestion box
- Orientation bag for new patients
- Free gifts
- Existing and evolving programs such as Yoga & Meditation, *CANCERcare*® Teleconferences, and *Look Good...Feel Better*® (sponsored by the American Cancer Society)
- Laptop computers for use by in-house patients
- Color printer and greeting card software
- Photo scanner
- Assistance with *CarePages*™ Web service



About the Center...

The Community Cancer Resource Center (CCRC), under the direction of Elaine Bauer, Manager, was established to provide vital and easily-accessible information on all topics related to cancer – including screening and prevention, diagnosis and treatment, clinical trials, recovery and survivorship. It is an integral part of the delivery of health care to patients of Roswell Park Cancer Institute (RPCI) and those in the community.

The CCRC was made possible through the efforts of regional cancer patient advocacy and support groups, volunteer organizations, Roswell Park and corporate sponsors, such as West-Herr Automotive Group. A Quality-of-Life Grant from the Roswell Park Alliance, along with donations from visitors and the community, has enabled the CCRC to expand and update their resources. New programs and educational tools will need to be added to allow the Center to meet the needs of all of its visitors, and to keep its information fresh and timely.

The Community Cancer Resource Center is temporarily located on the first floor of the hospital at Roswell Park Cancer Institute, within the cafeteria (the Sunflower Café) in Meeting Room A. The CCRC is open every Monday through Friday, between 9 am and 5 pm. For people who cannot visit the CCRC during these times, appointments are available. In addition, Roswell Park's Cancer Information Program receives calls every Monday through Thursday from 9 am to 8 pm and Friday from 9 am to 5 pm. Located within RPCI's call center, the Cancer Information Program, staffed with trained cancer information specialists, has access to the same information as that available at the CCRC and can send customized mailings directly to callers. To speak with an information specialist at the Cancer Information Program, please call 1-877-ASK-RPCI (1-877-275-7724). You can also send questions to the Cancer Information Program by e-mail: ASKRPCI@RoswellPark.org.